

CEN-CENELEC-ETSI Smart Grid Coordination Group

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SG-CG/ M490/F_ Overview of SG-CG Methodologies

Version 3.0

1 Foreword

2 Based on the content of the M/490 EU Mandate in its phase 1 (2011-2012), the general scope of work on
3 standardization of the Smart Grid might be considered as follows:

4 CEN, CENELEC, and ETSI are requested to develop a framework to enable European Standardization
5 Organizations to perform continuous standard enhancement and development in the field of Smart
6 Grids, while maintaining transverse consistency and promote continuous innovation.

7 In the light of the discussions held between the EC Reference Group (EG1) and the Smart Grid Coordination
8 Group (SG-CG), the need to iterate the EC Mandate M/490 was considered and agreed on both sides.

9 As a main objective of the mandate phase 2, the SG-CG wishes to implement the developed methodology,
10 which set up the foundations for managing the continuous engineering and deployment of standards to
11 ensure a real end-to-end interoperability for all generic use cases, including explicitly security.

12 A further refinement of the methodology will be used for the set of consistent standards [SG-CG/G] (under
13 item 3.1 and 3.2 of M/490).

14 The work is based on [SG-CG/C] and [SG-CG/E].

15 A set of documents is addressing this objective:

16 • The main report (this document) as a summary of different tools, elements and methodologies
17 developed by the different working groups of the Smart Grid Coordination Group [SG-CG/F],

18 and additional separate reports detailing specific issues addressed by the working group "Methodology and
19 New Applications":

20 • The conceptual model and its relation to market models for Smart Grids [SG-CG/J]

21 • SGAM User Manual - Applying, testing & refining the Smart Grid Architecture Model (SGAM)
22 [SG-CG/K]

23 • Overview of the main concepts of flexibility management [SG-CG/L]

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27	Table of Contents	Page
28	Foreword 2	
29	1. Executive Summary	5
30	2. Methodology, new applications and Smart Grid standardization.....	6
31	2.1. Objectives	6
32	2.2. Structure and intended usage of this report.....	7
33	2.3. How to read this report	7
34	3. References	8
35	4. Terms and definitions.....	9
36	5. Symbols and abbreviations	12
37	6. Concepts, elements and tools for the Smart Grid methodology	14
38	6.1. Introduction	14
39	6.2. Roles and actors in smart grids and smart markets	14
40	6.2.1. Roles for market models	14
41	6.2.2. Actors	14
42	6.2.3. Modelling of roles, actors and related concepts	15
43	6.2.4. Generic actor list.....	15
44	6.3. Smart Grid conceptual model	16
45	6.3.1. Conceptual domains	17
46	6.4. Smart Grid use cases	19
47	6.4.1. Introduction: Use cases and standardization.....	19
48	6.4.2. Use case template	20
49	6.4.3. Classification of use cases	21
50	6.4.4. Organization of use cases	21
51	6.4.5. Use cases repository	22
52	6.5. Smart Grid Architecture Model (SGAM).....	22
53	6.6. Set of standards for the smart grid system	24
54	6.7. Standards gaps, prioritization, work program.....	25
55	6.8. Cyber security & privacy.....	26
56	6.9. Interoperability.....	28
57	6.9.1. Introduction.....	28
58	6.9.2. System design and use case creation.....	28
59	6.9.3. Use of standards, specifications and profiles	29
60	6.9.4. Compliance, conformance and interoperability testing	29
61	6.9.5. Linkages to use cases and SGAM	29
62	6.9.6. Summary of IOP methodology	29
63	6.9.7. Developing interoperability profiling	31
64	6.9.8. Managing profiles	33
65	6.9.9. Implementation of profiles in real projects	33
66	7. Processes and management for the Smart Grid standardization methodology	34
67	7.1. Overall process – How the elements and tools are interlinked.....	34
68	7.1.1. Introduction.....	34
69	7.1.2. Preconditions.....	35
70	7.1.3. From requirements to use cases.....	36
71	7.1.4. From use cases to the SGAM use case analysis	37
72	7.1.5. From use cases and SGAM analysis to standards gaps	40
73	7.1.6. From standards gaps to standards	40
74	7.1.7. From use cases and standards to interoperability profiles (BAP)	41
75	7.1.8. From interoperability profiles (BAP) to “testing profiles” (BAIOP)	42

76	7.2. Introduction into the process of standard development in standardization	
77	organizations.....	42

78

List of figures

79

80		
81	Figure 1: Elements of the Smart Grids Methodology and their usage.....	7
82	Figure 2: Meta-model of the concepts related to actors and roles	15
83	Figure 3: Information flow between roles, actors and use cases	16
84	Figure 4: European Conceptual Model for the Smart Grid	17
85	Figure 5: Use case structure (based on SM-CG).....	21
86	Figure 6: SGAM – Smart Grid Architecture Model.....	23
87	Figure 7: SGAM Analysis Pattern.....	24
88	Figure 8: Systems break-down over the SGAM plane	25
89	Figure 9: V-Model including BAP and BAIOP	32
90	Figure 10: Workflow of project specific profiling	34
91	Figure 11: Smart Grids generic pre- and post-standardization process	35
92	Figure 12: Basic process for SGAM Use Case Analysis.....	39
93	Figure 13: Use Case Analysis with SGAM – example for an analysis process	40
94	Figure 14: Process from use case to interoperability on SGAM function layer.....	42

95

List of tables

96		
97	Table 1 - Advantages of use case descriptions	19
98	Table 2 – IEC standardization process.....	43
99	Table 3 – Comparison of IEC and CENELEC processes	43
100	Table 4 – Comparison of IEC and ETSI processes	43

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History of document

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V1.0	18/12/2013	For publication and review by the BTs and TCs.
V2.0	29/08/2014	Final for distribution to the SG-CG, commenting phase
V3.0	31/10/2014	Final version after commenting period in SG-CG and integrating of the received comments

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107

Main changes in this version

108 1. Executive Summary

109 This document is prepared by the Smart Grid Coordination Group (SG-CG) "Methodology and New
110 Applications" Working Group (SG-CG/Method) and addresses the M/490 mandate's phase 2 deliverable
111 regarding Smart Grid methodology and processes (in this report mainly used for standardization) and its
112 applications to the development of new Smart Grid applications.

113 In the phase 2 of M/490, SG-CG/Method has taken over work of phase 1 with the intent to complement and
114 harmonize it when necessary. Examples of such work elements are the SGAM or architecture models, or the
115 use case methodology. The report summarizes tools and methods from all working groups (WG) of the
116 Smart Grid Coordination Group (SG-CG).

117 The overall objective is to provide a methodology that is both complete and coherent. It must be flexible with
118 respect to new applications and the emergence of new or different market models. All the methodology
119 elements developed in SG-CG must be aligned and unambiguous. The report is short and focused on the
120 "how to use"; when details are needed, they can be found in the separate reports [SG-CG/J-L] or in
121 references to the results of M/490 phase 1.

122 The methodology relies on two pillars. Firstly, concepts and models (and to some extent tools to support
123 them) are the building blocks for the analysis. Secondly, to conduct the work toward completion, processes
124 insert these concepts and models in a specific workflow. These two aspects of the methodology are clearly
125 differentiated and presented sequentially.

126 The role of the methodology is to support and assist other standardization groups and to provide them with
127 easily applicable methods and architectures and ensure an easy understanding of the approach. The
128 methodology provides tools for the identification and structuring of requirements for new Smart Grid
129 standards and provides a framework for their development and presentation. It considers aspects ranging
130 from markets down to information and communication technology (ICT) and electro-technical components.
131 Though standardization technical committees are the main intended audience of the methodology, other
132 actors like researchers, engineers or legislators can also use it.

133 The main concepts and models introduced (or refined) in this report are:

- 134 • A model of roles and actors including a 'market' view that is needed to ensure that the methodology
135 can support the expected evolution of market structures in Europe.
- 136 • A Smart Grid Conceptual Model that is based on the (market) roles and actors model. It is an
137 evolution of the one developed during M/490 phase 1.
- 138 • A Smart Grid Use Case model that can support standards development in the definition and design
139 phases. Some support tools complement it.
- 140 • The Smart Grid Architecture Model (SGAM) as the reference model in a technology neutral manner
141 which allows one to analyze and visualize different smart grid use cases.
- 142 • Methods and tools for Smart Grid Information Security (SGIS), interoperability and system
143 breakdown

144 Once the main concepts are presented, the methodology describes how they are combined into an
145 integrated and generic pre-standardization process involving new requirements, use cases, use of SGAM, up
146 to the definition of new standards and profiles, and a short overview on conformance.

- 147 • [SG-CG/J] provides further details for the developments of market models based on meta models
148 and the harmonized role model. As one result the European conceptual model is introduced. A short
149 overview is provided in Chapter 6.

150 • [SG-CG/K] describes the usage of SGAM in combination with use cases and possible ways for
151 analysis. Furthermore the report provides several examples of use cases with SGAM to demonstrate
152 the usage and to check the completeness of the proposed methodology. The basic concepts are
153 outlined in chapter 6 of this report.

154 • [SG-CG/L] analyzes the flexibility management and the traffic light concepts. It identifies and defines
155 the relation between the developments of market models and standards.

156 Recommendation towards standardization development organizations (SDO):

157 The aim of this work is to describe new methodologies partly based on known system engineering tools,
158 which can be used for standardization work in the area of new, innovative, and complex system of systems
159 applications. Supported by all working groups of the SG-CG the methods, concepts, tools and processes
160 presented here may also be interesting for real-world projects, but in these reports they are taken from
161 quoted sources and further developed for the use in the standardization process, in order to support
162 interoperability and the management of complex standardization tasks between the different technical
163 committees and stakeholder groups involved.

164 The aim is to develop a common community view by means of accepted and harmonized use cases and
165 broadly agreed models like the SGAM or the role based conceptual model. The management of
166 standardization tasks is supported by tools like the gap prioritization, the SG-CG work program with
167 dashboards, the V-model, profile development and the organization of accompanying information security.
168 Suggestions of possible implementations in standardization are provided by process descriptions.

169 SDO's are able to decide where the methodologies suggested and presented can be introduced, adopted
170 and further detailed for their own purpose. These methodologies will certainly be relevant not only for the
171 area of Smart Grid - other 'system of system' areas should benefit as well.

172

173 2. Methodology, new applications and Smart Grid standardization

174 In the first phase of M/490, a large number of elements related to a methodology for Smart Grid
175 standardization have been developed. Examples of such elements are the SGAM or architecture models (by
176 the Reference Architecture WG in [SG-CG/C]), the Use Case Methodology (by the Sustainable Process WG
177 in [SG-CG/E]) or the SGIS Toolbox (by the SGIS WG in [SG-CG/E]). The interaction between these different
178 elements was described in the "Framework for Smart Grids Standardization" (in [SG-CG/A]).

179 In the second phase of M/490, the "Methodology and New Applications" Working Group has taken over this
180 work with the intent to complement and harmonize it when necessary. The result of the work is a new report
181 (i.e. this document and its additional reports) with a new perspective and largely new content. This report
182 makes reference to the phase 1 documents mentioned above (see references in chapter 3) and, in a few
183 cases, reuses some of their material.

184 2.1. Objectives

185 The overall objective is to provide a methodology that is both complete and coherent.

186 Applicability

187 On the one hand, the methodology must be applicable to Smart Grid standardization globally. In particular, it
188 must be flexible with respect to new applications and the emergence of new or different market models. On
189 the other hand, all the methodology elements developed in SG-CG must be aligned and unambiguous.

190 Usability

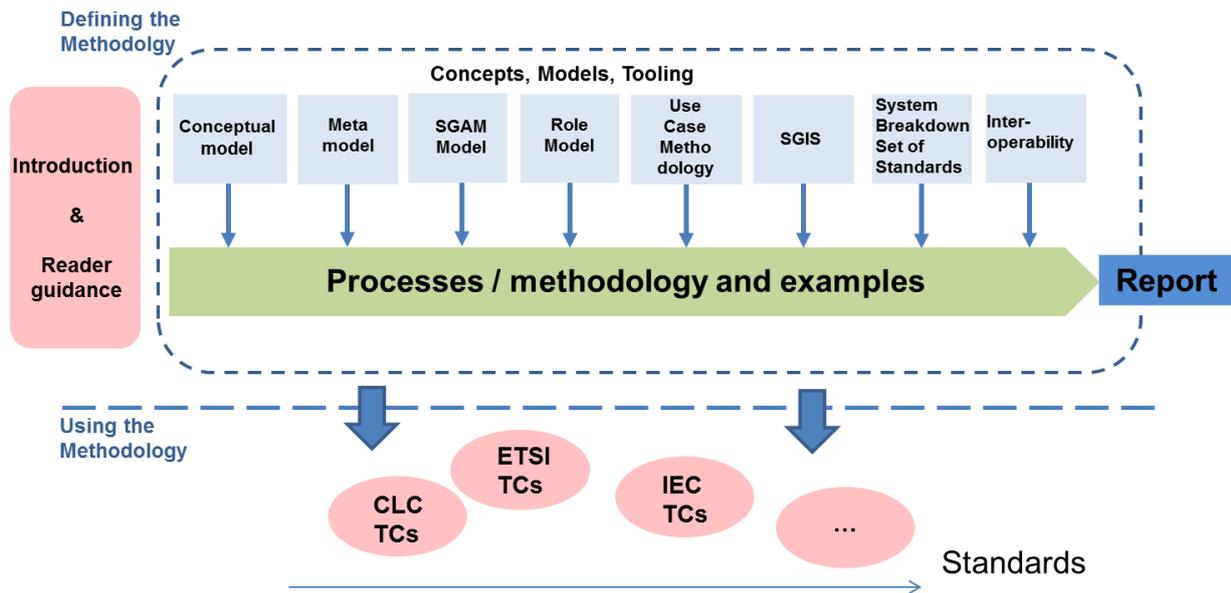
191 The second objective is usability. The first application of the methodology has been with the new applications
192 investigated in the working group, thus offering a reality check supported by several examples.

193 Simplicity
 194 The last objective is simplicity. The report is short and focused on the "how to use". When details are
 195 needed, they can be found in the separate reports [SG-CG/J-L] or in references to the results of M/490
 196 phase 1.

197 **2.2. Structure and intended usage of this report**

198 In the definition of the methodology, two kinds of elements are developed. Concepts and models (and to
 199 some extent tools to support them) are the building blocks for the analysis. To conduct the work toward
 200 completion, processes insert these concepts and models in a specific workflow. These two aspects of the
 201 methodology are clearly differentiated and presented in a sequential manner as shown in Figure 1.

202 The role of the methodology is to support and assist standardization groups and to provide them with easily
 203 applicable methods and architectures and ensure an easy understanding of the approach. Though the main
 204 intended audience of the methodology is standardization technical committees, it can also be used by other
 205 actors like research projects testing new concepts or engineers developing Smart Grids products, or even
 206 the legislator in order to check the legislative framework.



207
 208 **Figure 1: Elements of the Smart Grids Methodology and their usage**

209
 210 **2.3. How to read this report**

211 The rest of this document is structured as follows.

212 Chapters 3, 4 and 5 provide background information (references, etc.). Similar sections may also be present
 213 in the additional reports when they are specific.

214 Chapter 6 provides concepts, elements and tools for the Smart Grid methodology like the European view of
 215 the Smart Grid Conceptual Model, an overview of the general elements of a Reference Architecture, or the
 216 use case methodology. It introduces the viewpoints chosen as a target of the SG-CG/Methodology Working
 217 Group.

218 Chapter 7 first presents the overall process, how the various elements can be linked and how it is possible to
 219 use them across the standardization value chain (from requirements to use cases to SGAM to standards
 220 (gaps) to interoperability profiles). Then it discusses how to introduce the suggested methodologies and tools
 221 in Smart Grid standardization organizations.

222 **3. References**

223 **Smart Grids Coordination Group Phase 1 Documents**

224
225 [SG-CG/A] SG-CG/M490/A_ Framework for Smart Grid Standardization
226 [SG-CG/B] SG-CG/M490/B_ Smart Grid First set of standards
227 [SG-CG/C] SG-CG/M490/C_ Smart Grid Reference Architecture
228 [SG-CG/D] SG-CG/M490/D_ Smart Grid Information Security
229 [SG-CG/E] SG-CG/M490/E_ Smart Grid Use Case Management Process
230 [Gap Prioritization] CEN-CENELEC-ETSI Smart Grid Coordination Group, 'Standardization Gaps
231 Prioritization for the Smart Grid' v.2.1, (SGCG_Sec0028_DC), Brussels, 2011
232 [Work Program] CEN-CENELEC-ETSI Smart Grid Coordination Group, ' Program of
233 standardization work for the Smart Grid' (SGCG_Sec0032_DC (version 1.6)),
234 Brussels, 2012 [...]

235 **Smart Grids Coordination Group Phase 2 Documents**

236
237 [SG-CG/F] SG-CG/M490/F_ Overview of SG-CG Methodologies (this document)
238 [SG-CG/G] SG-CG/M490/G_ Smart Grid Set of standards
239 [SG-CG/H] SG-CG/M490/H_ Smart Grid Information Security
240 [SG-CG/I] SG-CG/M490/I_ Smart Grid Interoperability
241 [SG-CG/J] SG-CG/M490/J_ Conceptual model - market models
242 [SG-CG/K] SG-CG/M490/K_ SGAM usage and examples
243 [SG-CG/L] SG-CG/M490/L_ Flexibility Management

244 **References made in this document**

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247 the e-HIGHWAY2050 Project Consortium:
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260 [IEC 62264:2003] IEC 62262, Enterprise-control system integration
261 [IEC 62351] Power systems management and associated information exchange
262 [IEC 62357:2011] IEC 62357-1, TR Ed.1: Reference architecture for power system information
263 exchange, 2011.
264 [IEC 62559] IntelliGrid Methodology for Developing Requirements for Energy Systems
265 [IEC 62559-2] "Use case methodology – Part 2: Definition of the templates for use cases, actor
266 list and requirements list", CDV, 2013
267 [IEC PAS 62559:2008] IEC PAS 62559:2008-01, IntelliGrid Methodology for Developing Requirements for
268 Energy Systems, 2008

269 [ISO/IEC 19505-2:2012] Information technology - Object Management Group Unified Modeling Language
270 (OMG UML) - Part 2: Superstructure

271 [ISO/IEC 27001] Information technology - Security techniques - Information security management
272 systems - Requirements

273 [ISO/IEC 27002] Information technology - Security techniques - Code of practice for information
274 security controls

275 [ISO/IEC 42010:2011] ISO/IEC 42010: Systems Engineering – Architecture description, 2011

276 [ISO/IEC TR 27019] Information technology - Security techniques - Information security management
277 guidelines based on ISO/IEC 27002 for process control systems specific to the
278 energy utility industry

279 [Jonkers 2010] TOGAF 9 and ArchiMate 1.0 White paper, The Open Group 2010,
280 see also <http://pubs.opengroup.org/architecture/togaf9-doc/arch/> and
281 <http://pubs.opengroup.org/architecture/archimate2-doc/>

282 [Mapping Tool] SMART GRID STANDARDS MAPPING TOOL,
283 <http://smartgridstandardsmap.com/>, 2013

284 [NIST IR-7628] Guidelines for Smart Grid Cyber Security,
285 www.nist.gov/smartgrid/upload/nistir-7628_total.pdf, 2010

286 [NIST:2009] NIST Framework and Roadmap for Smart Grid Interoperability, Interoperability
287 Standards Release 1.0 (2009), Office of the National Coordinator for Smart Grid
288 Interoperability, National Institute of Standards and Technology, U.S. Department
289 of Commerce. Online:

290 [NERC CIP] North American Electric Reliability Corporation, Critical Infrastructure Protection
291 www.nerc.com/pa/Stand/Pages/CIPStandards.aspx

292 [Trefke 2012] "Grundlagen der Referenzarchitekturentwicklung", Jörn Trefke, in „IT-
293 Architekturentwicklung im Smart Grid“, 1 ed., Berlin Heidelberg: Springer, 2012.“

294 4. Terms and definitions

295 Terms related to the description of actors and meta-model¹

296 **Actor**

297 An Actor represents a party that participates in a business transaction. Within a given business transaction
298 an actor performs tasks in a specific role or a set of roles.

299 EXAMPLE: Employee, Customer, Electrical vehicle, Demand-response system.

300 **Party**

301 Parties are legal entities, i.e. either natural persons (a person) or judicial persons (organizations). Parties can
302 bundle different roles according to their business model.

303 EXAMPLE: real organisations like Dong Energy, Alliander, APX Group.

304 **Responsibility**

305 Responsibilities define external behavior to be performed by parties.

306 EXAMPLE: Nominate Energy, Operate a grid, Determine the market energy price after applying technical constraints.

308 **Role**

309 A Role represents the intended external behavior (i.e. responsibility) of a party. Parties cannot share a role.
310 Parties carry out their activities by assuming roles, e.g. system operator, trader. Roles describe external
311 business interactions with other parties in relation to the goal of a given business transaction.

312 EXAMPLE: Balance Responsible Party, Grid Operator, Market Operator.
313

¹ Refer also to clause 6.2

314
315

Terms related to the description of architectural concepts

316 **Architecture**

317 Fundamental concepts or properties of a system in its environment embodied in its elements, relationships,
318 and in the principles of its design and evolution [ISO/IEC 42010].

319
320 **Architecture Framework**

321 Conventions, principles and practices for the description of architectures established within a specific domain
322 of application and/or community of stakeholders [ISO/IEC 42010].

323
324 **Conceptual Model**

325 A Smart Grid is a complex system of systems for which a common understanding of its major building blocks
326 and how they interrelate must be broadly shared. SG-CG has developed a *conceptual architectural reference*
327 *model* to facilitate this shared view: the European conceptual model of Smart Grid clusters, (European
328 harmonized) roles and system actors, in line with the European electricity market and electricity system as
329 whole. This model provides a means to analyze use cases, identify interfaces for which interoperability
330 standards are needed, and to facilitate development of a cyber-security strategy (adopted from [NIST 2009]).

331 **Smart Grid Architecture Model**

332 The Smart Grid Architecture Model (SGAM) is a reference model to analyse and visualise smart grid use
333 cases in respect to interoperability, domains and zones.

334
335 **Domain**

336 In the rest of the document (and its additional reports), this term may refer to two different concepts. In order
337 to avoid ambiguity, the full names 'Conceptual Domain' or 'SGAM Domain' (as defined below) will be used
338 systematically.

339
340 **Conceptual Domain**

341 A conceptual domain highlights the key areas of the conceptual model from the point of view of
342 responsibility. It groups (market) roles and their associated responsibilities present in the European electricity
343 markets and the electricity system as a whole.

344
345 **SGAM Domain**

346 One dimension of the *Smart Grid Plane* that covers the complete electrical energy conversion chain,
347 partitioned into 5 domains: Bulk Generation, Transmission, Distribution, DER (Distributed Energy Resources)
348 and Customers' Premises.

349
350 **Interoperability**

351 Interoperability refers to the ability of two or more networks, systems, devices, applications, components to
352 interwork, to exchange and use information to perform required functions.
353 [SG-CG/I]

354
355 **Reference Architecture**

356 A Reference Architecture describes the *structure* of a system with its element types and their structures, as
357 well as their *interaction* types, among each other and with their environment. A Reference Architecture
358 defines restrictions for an instantiation (concrete architecture). Through abstraction from individual details, a
359 Reference Architecture is universally valid within a specific domain. Further architectures with the same
360 functional requirements can be constructed based on the reference architecture. Along with *reference*
361 architectures comes a *recommendation*, based on experiences from existing developments as well as from a
362 wide acceptance and recognition by its users or per definition (following [Trefke 2012]).

363 **SGAM Interoperability Layer**

364 In order to allow a clear presentation and simple handling of the architecture model, the interoperability
365 categories described in the GridWise Architecture model are aggregated in SGAM into five abstract
366 interoperability layers: Business, Function, Information, Communication and Component.

367
368 **SGAM Smart Grid Plane**

369 The Smart Grid Plane is defined from the application to the Smart Grid Conceptual Model of the principle of
370 separating the Electrical Process viewpoint (partitioning into the physical domains of the electrical energy
371 conversion chain) and the Information Management viewpoint (partitioning into the hierarchical zones (or
372 levels) for the management of the electrical process [IEC 62357:2011, IEC 62264:2003].
373

374 **SGAM Domain**

375 See above.

376 **SGAM Zone**

377 One dimension of the *Smart Grid Plane* represents the hierarchical levels of power system management,
378 partitioned into 6 zones: Process, Field, Station, Operation, Enterprise and Market [IEC 62357:2011].
379

380 **Systems**

381 A typical industry arrangement of components and systems, based on a single architecture, serving a
382 specific set of use cases
383 [SG-CG/B]
384

385 Terms related to the description of use cases concepts

386 **Coordinating TC**

387 A technical committee within a standardization organization taking over the responsibility for agreed use
388 cases while involving other interested and concerned technical committees.

389 NOTE For example the responsibility might include further detailing, analysis, maintenance and harmonization of the
390 use case.
391

392 **Generic Use Case**

393 A use case that is broadly accepted for standardization, usually collecting and harmonizing different real use
394 cases without being based on a project or technological specific solution.
395

396 **High Level Use Case**

397 A use case that describes a general requirement, idea or concept independently from a specific technical
398 realization like an architectural solution.
399

400 **Individual Use Case**

401 A use case that is specifically for a project or within a company / organization.
402

403 **Involved TC**

404 A technical committee within a standardization organization with an interest in a generic use case.
405

406 **Primary Use Case**

407 A use case that describes in detail the functionality of (a part of) a business process.
408

409 NOTE Primary use cases can be related to a primary goal or function, which can be mapped to one architectural
410 solution.
411

412 **Repository**

413 A place where information like use cases can be stored (see Use Case Repository).
414

415 **Scenario**

416 A possible sequence of interactions.
417

418 NOTE Scenario is used in the use case template defining one of several possible routes in the detailed description of
419 sequences.
420

421 **Secondary Use Case**

422 An elementary use case that may be used by several other primary use cases.
423

424 EXAMPLE Authentication, Authorization, Accounting
425

426 **Specialized Use Case**

427 A use case that is using specific technological solutions / implementations.
428

EXAMPLE Use case with a specific interface protocol

428
429
430
431

Use Case

Specification of a set of actions performed by a system, which yields an observable result that is, typically, of value for one or more actors or other stakeholders of the system

432
433
434

[ISO/IEC 19505-2:2012, 16.3.6 Information technology – Object Management Group Unified Modeling Language (OMG UML) – Part 2: Superstructure]

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441

NOTE 1 There are two types of Use Cases:

- Business Use Cases describe how Roles of a given system interact to execute a business process. These processes are derived from services, i.e. business transactions, which have previously been identified.

- System Use Cases describe how Actors of a given system interact to perform a Smart Grid Function required to enable / facilitate the business processes described in Business Use Cases. Their purpose is to detail the execution of those processes from an Information System perspective.

442
443

NOTE 2 Since a Smart Grid Function can be used to enable / facilitate more than one business process, a System Use Case can be linked to more than one Business Use Case.

444

[IEC TS 62913-2 CD]

445

446

447

Use Case Cluster

A group of use cases with a similar background or belonging to one system or one conceptual description.

449

450

Use Case Repository

A database for edition, maintenance and administration of use cases that are based on a given use cases template.

451

452

453

NOTE The UCR is designed as collaborative platform for standardization committees, inter alia equipped with export functionalities as UML model or text template.

454

455

456

Use Case Template

A form that allows the structured description of a use case in predefined fields.

457

458

5. Symbols and abbreviations

459

AMI	Advanced Metering Infrastructure
ACSI	Abstract communication service interface
BAP	Basic Application Profiles
BAIOP	Basic Application Interoperability Profiles
CC	Coordinating Committee
CD	Committee Draft for Comments
CDV	Committee Draft for Voting
CEN	Comité Européen de Normalisation
CENELEC	Comité Européen de Normalisation Electrotechnique
CIM	Common Information Model
CIS	Customer Information Services
CTC	Coordinating Technical Committee
DER	Distributed Energy Resources
DMS	Distributed Management System
DPIA	Data Protection Impact Assessment
DSO	Distribution System Operator
DUT	Device Under Test
eBIX	(European forum for) energy Business Information Exchange
EC	European Commission
EFET	European Federation of Energy Traders
EMS	Energy Management Systems
EN	European Standard
ENAP	EN Approval Procedure
ENISA	European Union Agency for Network and Information Security

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483	ENTSO-E	European Network of Transmission System Operators for Electricity
484	ENQ	Enquiry
485	ESCO	Energy Service Company
486	ETSI	European Telecommunications Standard Institute
487	EU	European Union
488	FDIS	Final Draft International Standard
489	GUC	Generic Use Cases
490	GWAC	GridWise Architecture Council
491	HEM-RM	Harmonized Electricity Market Role Model
492	HL-UC	High Level Use Case
493	ICT	Information & Communication Technology
494	IEC	International Electrotechnical Commission
495	IETF	Internet Engineering Task Force
496	IOP	Interoperability Profiles
497	IS	International Standard
498	ISO	International Organization for Standardization
499	ITU	International Telecommunication Union
500	MG	Microgrid
501	MICS	Model Implementation Conformance Statement
502	MMS	Manufacturing Messaging Specification
503	MMXU	Measurement logical node
504	NIST	National Institute of Standards and Technology
505	NP	New Work Item Proposal (Altern. NWIP New Work Item Proposal)
506	PAIOP	Project Application Interoperability Profiles
507	PAP	Project Application Profiles
508	PICS	Protocol Implementation Conformance Statement
509	PIXIT	Protocol Implementation eXtra Information for Testing
510	PWI	Preliminary Work Item
511	RDF	Resource Description Framework
512	SCADA	Supervisory Control and Data Acquisition
513	SDO	Standards Developing Organization
514	SGAC	SGIP Smart Grid Architecture Committee
515	SGAM	Smart Grid Architecture Model
516	SG-CG	Smart Grids Coordination Group
517	SG-CG/Meth	SG-CG "Methodology and New Applications" Working Group
518	SGIP	Smart Grid Interoperability Panel
519	SGIS	Smart Grid Information Security
520	SGTF EG2	Smart Grid Task Force Expert Group 2
521	SM-CG	Smart Metering Coordination Group
522	ST	Support Team
523	TAP	Two-step Approval Procedure
524	TB	Technical Body
525	TC	Technical Committee
526	TF	Task Force
527	TOGAF	The Open Group Architecture Framework
528	TR	Technical Report
529	TSO	Transmission System Operator
530	UCR	Use Case Repository (Altern. UCMR Use Case Management Repository)
531	UML	Unified Modeling Language
532	WD	Working Draft
533	WG	Working Groups
534	WGI	Working Group Interoperability
535	WG SS	Working Group Set of Standards
536	XML	Extensible Markup Language
537		

538

539 **6. Concepts, elements and tools for the Smart Grid methodology²**

540 **6.1. Introduction**

541 This section provides a high-level view of the concepts, elements and tools for Smart Grid methodology and
542 processes. It is meant to be short, concise and descriptive. This chapter also includes summaries of
543 concepts developed in other working groups of the SG-CG. More details can be found in the additional
544 reports [SG-CG/J-L] (refer to chapter 3 References).

545 The goal of the Smart Grid methodology is to support international standards development for Smart Grid
546 technologies, products, components, and systems and their interfaces, to support and boost the large-scale
547 deployment of Smart Grids and smart markets in Europe. The methodology provides tools for the
548 identification and structuring of requirements for new Smart Grid standards and provides a framework for
549 their development. It considers aspects ranging from markets down to ICT and electro-technical
550 components. Another added value of these tools is a better overview: e.g. the set of standards document
551 [SG-CG/B] [SG-CG/G] is a selection guide for users of standards.

552 **6.2. Roles and actors in smart grids and smart markets**

553 The applicability of Smart Grid standards in both the current as well as the future European power system
554 must be ensured for large-scale deployment. Therefore it is critical that the design of Smart Grid standards is
555 'compatible' with the evolving market structures in the European Union. In order to guarantee that, the
556 concepts of (market) roles and actors are introduced; these form the basic components, which are used in
557 the European conceptual model, the SGAM model and use cases. The concept of (market) roles and actors
558 allow for the development market structure agnostic standards, as they can be defined in terms of
559 responsibilities that are independent from a certain market structure.

560 **6.2.1. Roles for market models**

561 In Europe, the market models define which activities are regulated and which activities are allowed in the
562 commercial market. In that context, the activities of smart grid parties (e.g. the various DSOs, TSOs,
563 suppliers, Energy Service Companies (ESCOs), traders, customers, etc.) are defined by their roles and
564 responsibilities. This role-allocation to parties may be subject to regulation / legislation.

565 The energy transition will require an update of existing market models, which differ today, even in different
566 EU member states. For example a DSO in the UK does not have the responsibility for electricity usage
567 administration (this responsibility is assigned to the retailer), while DSOs in other EU member states do. The
568 challenge is to develop standards that are applicable in different European market models and also support
569 the development of more generic European market models. Success will come with the development of
570 standards that support roles.

571 ENTSO-E, eBIX and EFET have created a harmonized and clear definition of the market roles in the various
572 electricity markets of the EU member states. These roles are modeled in the Harmonized Electricity Market
573 Role Model [HEM-RM 2011].

574 **6.2.2. Actors**

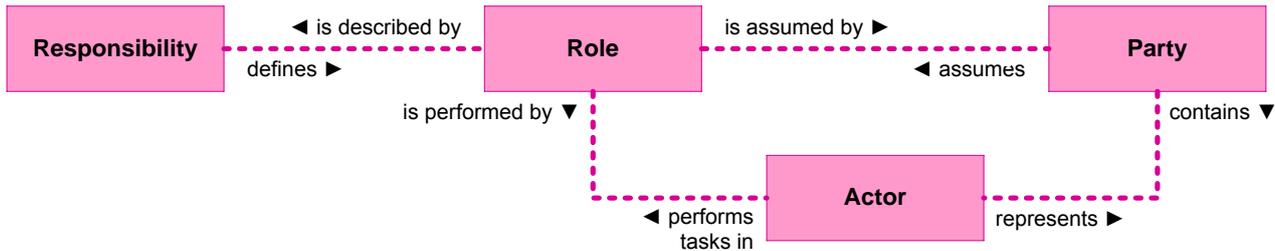
575 The development of system requirements is a key ingredient for the development of Smart Grid and smart
576 market standards. Identifying the actors of and their interactions within Smart Grids and smart markets are
577 an important step therein from the market level to the technology level (see also 6.4 on use cases).

² This report is mainly contributed to the use of concepts elements and tools in standardization but they might be used also for other purposes like engineering or also in other technological areas than smart grid (e.g. Smart Home, Smart City, etc.)

578 A generic actor list, derived from generic use cases provided by the SG-CG, includes the role-actor
 579 relationships. This supports the analysis of the business context when defining requirements of Smart Grid
 580 systems from use cases, as the first step towards standards. Moreover, it ensures the required applicability
 581 of standards based on these requirements in all market models in the current European electricity market.

582 **6.2.3. Modelling of roles, actors and related concepts**

583 The meta-model in the figure below clarifies the relationship between roles, actors, responsibilities and
 584 parties. It only describes the elements required for the meta-model; a more detailed version, with the
 585 alignment rationale to SGAM, TOGAF and the Harmonized Electricity Market Role Model can be found in
 586 [SG-CG/J] on meta models.
 587



588
589

590 **Figure 2: Meta-model of the concepts related to actors and roles**

591 Figure 2 shows elements of the model and their relationships. The relationships can be read in both
 592 directions, using the reading direction of the labels, e.g. an Actor performs tasks in a Role.

593
594 The elements of the diagram are defined as:

- 595
596 **Party** Parties are legal entities, i.e. either natural persons (a person) or judicial
 597 persons (organizations). Parties can bundle different roles according to their
 598 business model.
 599 EXAMPLES: real organisations like Dong Energy, Alliander, APX Group.
 600
 601 **Responsibility** Responsibilities define external behavior to be performed by parties.
 602 Examples: Nominate Energy, Operate a grid, Determine the market energy price after
 603 applying technical constraints.
 604
 605 **Role** A Role represents the intended external behavior (i.e. responsibility) of a *party*.
 606 *Parties* cannot share a *role*. Parties carry out their activities by assuming *roles*,
 607 e.g. system operator, trader. *Roles* describe external business interactions with
 608 other *parties* in relation to the goal of a given business transaction.
 609 EXAMPLES: Balance Responsible Party, Grid Operator, Market Operator.
 610
 611 **Actor** An Actor represents a *party* that participates in a (business) transaction. Within
 612 a given business transaction an *actor* performs tasks in a specific *role* or a set
 613 of *roles*.
 614 EXAMPLES: Employee, Customer, Electrical vehicle, Demand-response system.
 615
 616 The term *Actor* can be used in other contexts within smart grids methodology,
 617 particularly discussions around technology. If it helps, in the context of the
 618 discussion, the type of actor can be qualified, such as *business actor* in the role
 619 model and *system actor* when referring to technological systems.

620 **6.2.4. Generic actor list**

621 Since standards and interoperability are achieved through multiple iterations in the standardization process,
 622 it is envisaged to start with a generic set of actors within the Smart Grid Coordination Group. Based on
 623 these, technical committees (e.g. of the IEC/TC 8 WG 6) will further refine these actors in the development of

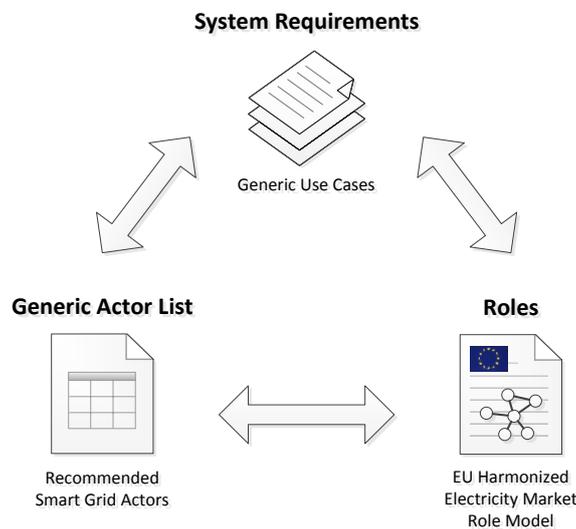
624 actual standards. When these standards are implemented, parties will even further refine them to take into
 625 account concerns specific to their implementation.

626 In this chain of refinement, it is critical that the link between actors and roles is kept intact in order to
 627 guarantee robustness to the various market structures. In the context of standardization, for the widest
 628 applicability, it should be a goal that, for every actor defined in the generic list, there is only one role to which
 629 it relates. This is to ensure that the definition of actors in standards do not force the combination of roles in
 630 implementation. However, in specific implementations, actors *may* (e.g. for efficiency) in fact relate to several
 631 roles.

632 When defining use cases as start of the process, it is key that they are built on agreed actor definitions and
 633 are reused among different uses cases as much as possible. This creates a commonly used actor list and
 634 reduces doubling of actors and misunderstanding regarding the behavior of the actors (Figure 3).

635 This generic actor list (with only the most abstract actors) is given in [SG-CG/E] including its relationship to
 636 roles.

637



638

639 **Figure 3: Information flow between roles, actors and use cases**

640 **6.3. Smart Grid conceptual model**

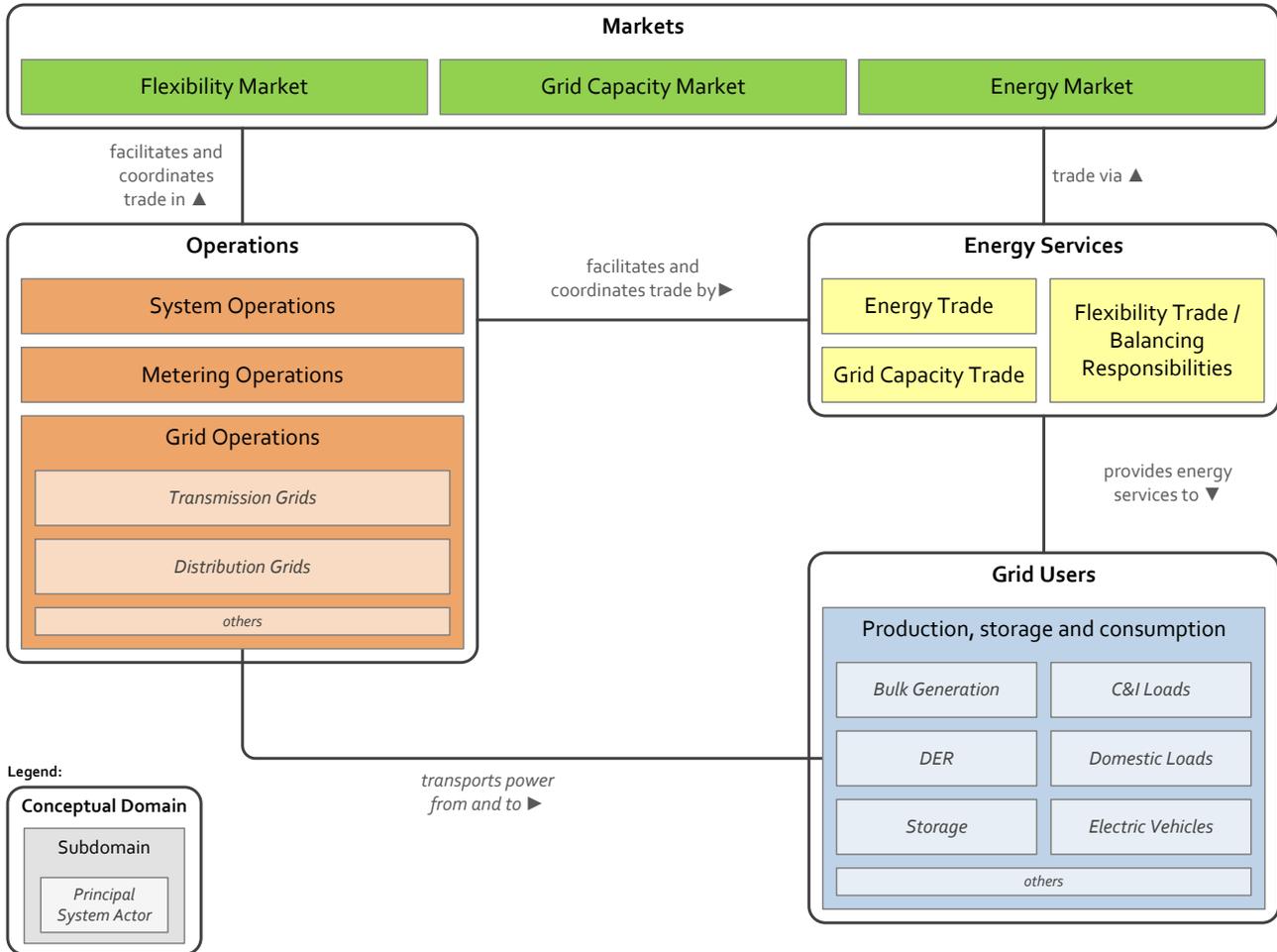
641 During the coming years the power system will undergo fundamental changes. In order to define standards
 642 that support this transition in a consistent way, applicable in all European markets, a generic European
 643 conceptual model is required. This European conceptual model is to be regarded as the starting point for all
 644 modeling activities, and for all other models, frameworks, and architectures, which are used to arrive at
 645 standards required for Smart Grids and smart markets.

646 The conceptual model aims to highlight the key areas of attention – conceptual domains and subdomains –
 647 from the point of view of responsibility (refer to Figure 4). The model consists of four main conceptual
 648 domains: *Operations, Grid Users, Markets, and Energy Services*. Each of these conceptual domains
 649 contains one or more subdomains which group market roles from the European electricity market. To support
 650 its recognition, the *Operations* and *Grid Users* conceptual domains also show some well-known system
 651 actors that are present in those domains.

652 Its main underpinning is the analysis of roles and responsibilities from [HEM-RM 2011]. While this model is
 653 based on the electricity market structures of the EU member states, their roles and responsibilities are
 654 cleanly defined and provide a solid basis; new parties may enter certain markets, responsibilities may be
 655 redistributed, but the fundamental roles and their respective responsibilities are expected to remain constant.

656 *Operations* and *Grid Users* are conceptual domains that are directly involved in the physical processes of the
 657 power system: electricity generation, transport/distribution and electricity usage. Also, these domains include
 658 (embedded) ICT enabled system actors. The *Markets* and *Energy Services* conceptual domains are defined
 659 by roles and actors and their activities in trade of electricity products and services (markets), and the
 660 participation in the processes of trade and system operations representing grid users (energy services).

661



662

663

Figure 4: European Conceptual Model for the Smart Grid

664 In the creation of this conceptual model, input is used from the EU-flexibility concept, [SG-CG/E], NIST,
 665 SGIP, SGAC, the Harmonized Electricity Market Role Model (HRM-RM) and European market model
 666 developments (e.g. EG3). For more details on how this information is used and which starting principles are
 667 the basis for this model, please refer to [SG-CG/J] on the conceptual model.

668 Furthermore, [SG-CG/J] describes a more detailed mapping of all roles from the Harmonized Electricity
 669 Market Role Model and the domains in this conceptual model and a description of each of these roles. Refer
 670 also to [SG-CG/J] and [SG-CG/L] on how to define actors in the context of this conceptual model.

671 6.3.1. Conceptual domains

672 The sections below provide descriptions for the domains in the conceptual model introduced above.

673 6.3.1.1. Operations

674 The *Operations* conceptual domain is defined by roles and actors related to the stable and safe operations of
 675 the power system. The domain ensures the usage of the grid is within its operational constraints and

676 facilitates the activities in the market. Actors in this domain may use services from the market to fulfill these
 677 responsibilities. *Grid Operations*, *System Operations* and *Metering Operations* are identified as sub-domains
 678 in the *Operations* conceptual domain. System actors in this domain include grid assets such as transformers,
 679 switchgear, distribution management systems (DMS), energy management systems (EMS), as well as
 680 microgrid management systems, metering systems, control center systems, etc. *in transmission and*
 681 *distribution grids*.

682 Roles in the *Operations* conceptual domain are:

<i>Subdomain</i>	<i>Harmonized role</i>
System Operations	System Operator, Control Area Operator, Control Block Operator, Coordination Center Operator, Imbalance Settlement Responsible, Reconciliation Responsible
Metering Operations	Meter Administrator, Meter Operator, Metering Point Administrator, Metered Data Aggregator, Metered Data Collector, Metered Data Responsible
Grid Operations	Grid Operator, Grid Access Provider

683

684 **6.3.1.2. Grid users**

685 The *Grid Users* conceptual domain is defined by roles and actors involved in the generation, usage and
 686 possibly storage of electricity; from bulk generation and commercial and industrial loads down to distributed
 687 energy resources, domestic loads, etc. The roles and actors in this domain use the grid to transmit, distribute
 688 and receive power from generation to the loads. Apart from roles related to the generation, load and storage
 689 assets, the *Grid Users* conceptual domain includes system actors such as (customer) energy management
 690 and process control systems. Grid users also provide flexibility, as they become an active participant of the
 691 energy system.

692 Roles in the *Grid Users* conceptual domain are:

<i>Subdomain</i>	<i>Harmonized role</i>
Production, storage and consumption	Party Connected to the Grid, Consumer, Producer

693

694 **6.3.1.3. Energy services**

695 The *Energy Services* conceptual domain is defined by roles and actors involved in providing energy services
 696 to the *Grid Users* conceptual domain. These services include balancing & trading of electricity generated,
 697 used or stored by the *Grid Users* domain, and ensuring that the activities in the *Grid Users* domain are
 698 coordinated in e.g. the system balancing mechanisms and customer information services (CIS) systems.

699 Through the *Energy Services* conceptual domain, the *Grid Users* conceptual domain is connected to
 700 activities such as trade and system balancing. From the *Grid Users* domain, flexibility in power supply and
 701 demand is provided. This flexibility is used for system balancing (through e.g. ancillary services, demand
 702 response, etc.) and trading on the market. Additionally, roles related to trade in grid capacity are included.

703 The roles and actors from the *Energy Services* conceptual domain facilitate participation in the electricity
 704 system, by representing the *Grid Users* conceptual domain in operations (e.g. balance responsibility) and
 705 markets (trading).

706 Roles in the *Energy Services* conceptual domain are:

707

Subdomain	Harmonized role
Energy Trade	Balance Supplier, Block Energy Trader, Reconciliation Accountable
Grid Capacity Trade	Capacity Trader, Interconnection Trade Responsible
Flexibility Trade / Balancing Responsibilities	Balance Responsible Party, Consumption Responsible Party, Production Responsible Party, Trade Responsible Party, Scheduling Coordinator, Resource Provider

708

709 **6.3.1.4. Markets**

710 The *Markets* conceptual domain is defined by the roles and actors that support the trade in electricity (e.g. on
711 day ahead power exchanges) and other electricity products (e.g. grid capacity, ancillary services). It is
712 reflecting the market operations that are possible along the energy conversion chain, e.g. energy trading,
713 mass market, retail market. Sub-domains which are identified in this domain are: *Energy Market* (e.g.
714 commodity market), *Grid Capacity Market* (e.g. Transmission capacity market), and *Flexibility Market* (e.g.
715 Imbalance market). Activities in the *Markets* domain are coordinated by the *Operations* domain to ensure the
716 stable and safe operation of the power system. An example of system actors in this domain is trading
717 platforms.

718 Roles in the *Markets* conceptual domain are:

Subdomain	Harmonized role
Flexibility Market	Reserve Allocator, Merit Order List Responsible
Grid Capacity Market	Capacity Coordinator, Transmission Capacity Allocator, Nomination Validator
Energy Market	Market Information Aggregator, Market Operator

719

720 **6.4. Smart Grid use cases**

721 **6.4.1. Introduction: Use cases and standardization**

722 The idea of use case descriptions was developed originally for software engineering projects. In the following
723 Table 1 some advantages are summarized highlighting the purpose of use cases in standardization:

724

Table 1 - Advantages of use case descriptions

<i>Use cases gather requirements</i>	Use cases gather requirements, information about functionalities, processes and respective actors in a structured form.
<i>Support standards development</i>	It is the intention that use case descriptions support development of standards in the design and definition phase, e.g. in areas like interoperability, terminology, safety, risk assessment, security and others.
<i>Enable a common understanding between different stakeholder groups and its coordination</i> <i>Guidance for users of standards</i>	A discussion of these use cases with its requirements and descriptions should enable a common understanding between different sectors, committees or organizations. Therefore use case descriptions are mainly used for new, complex systems of cross-cutting nature. In this respect they can be seen as a link between new requirements (also from external sources representing e.g. market needs) and standardization. As use cases can be seen as a bracket for a number of standards and standardization activities, they support the management of standardization activities and provide guidance for users of standards.
<i>Management of</i>	Depending on the level of granularity of the description the use cases support the

<i>standards development in complex systems</i>	assignment and management of standards and committees which are related to the respective use case as well as the development of a standardization work program.
<i>Test use cases / Training</i>	Beneath these basic functions validated use cases can be used for testing or training purposes. Therefore use cases will not only have preparatory and administrative functions for standardization organizations and the development of standards. In combination with other tools and models (refer to chapter 7 and the report of the WG Interoperability) they are needed to prove interoperability.
<i>Use Cases - basis for further engineering</i>	Use Cases described in the given template are the basis for further engineering in the technical committees or even for individual projects.
<i>Not only for Smart Grid</i>	The use case methodology is not only used for Smart Grids, as it is general enough to be transferred to other areas in standardization as well.

725

726

6.4.2. Use case template

727

The template as defined in [IEC 62559-2] is a structured format for use case description that helps to describe, compare and administer use cases.

728

729

The template mainly contains the following information:

730

- Administrative information (e.g. version management)

731

- Description of the function(s)

732

- E.g. general narrative description, pictures, detailed description within the scenarios and activities

733

- The system under discussion (subject) and its design scope

734

- Actors linked to the function and activities (here activity means: one step of the detailed step-by-step description)

735

736

- Extended information for classification of use cases or information to link use cases to other developments (e.g. link use cases to standards or to the SGAM) and to provide information like the maturity of the use case and references like laws, regulation, or grid codes in relation to the use case (depending on the detail of the use case).

737

738

739

740

The template in its detailed version is designed for an in-depth analysis of processes, information that is exchanged as well as requirements that are linked to this information exchange.

741

742

Nevertheless, the author of the use case defines the granularity of his description according to his needs and the task of the respective use case description. In general an iterative approach is recommended: starting with a short description and an easy template (but using fields of the defined template according to [IEC 62559-2]), discussing and extending the description, detailing the use case, if needed, and linking it to other use cases.

743

744

745

746

747

The template itself is linked to other databases that contain lists of related information that can be used across different use cases, like lists for actor, information exchanged, terms and definitions, references, requirements.

748

749

750

Use cases and the related information have to be managed in order to maintain an overview. A rough hierarchy is suggested in order to manage different systems and their sub systems (system of system, refer to the report "First set of standards" [SG-CG/B]):

751

752

753

- Area (e.g. Smart Grids, smart home),

754

- Domain / zones according to the SGAM, and

755

- Systems or groups (e.g. actors related to Smart Metering/AMI, virtual power plants).

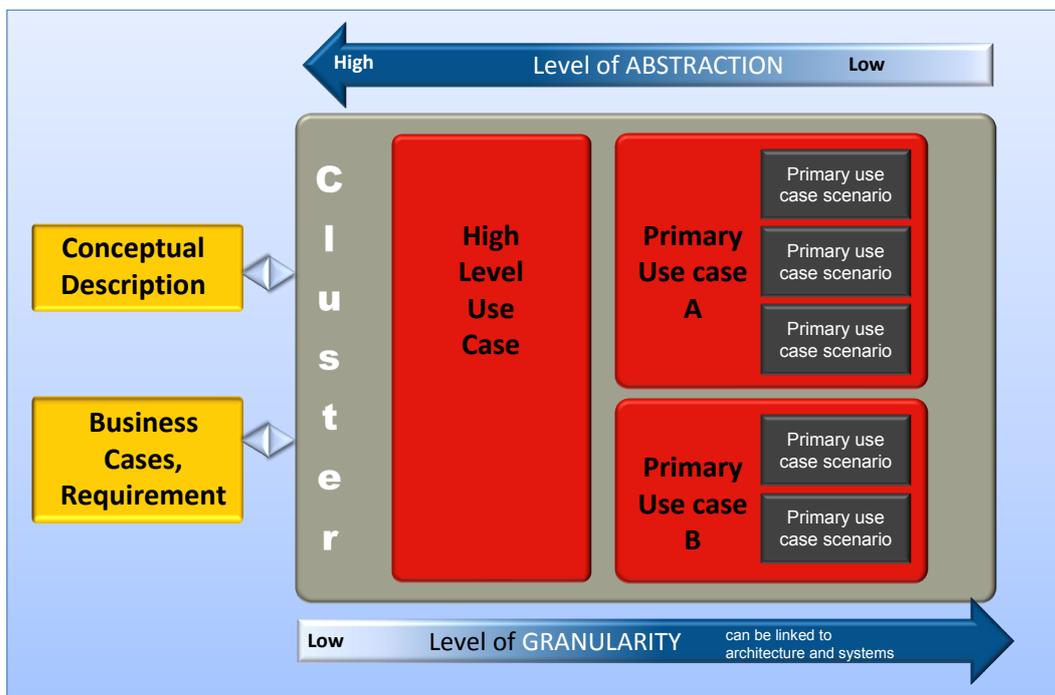
756 **6.4.3. Classification of use cases**

757 Because use case descriptions support various tasks, the granularity, type and content of the use case
 758 description varies broadly. A use case in general describes functions of a system and related information
 759 exchange, mainly in a technology-neutral way (depending on the level of detail). It identifies participating
 760 actors that for instance can be other systems or human actors which are linked to this use case.

761 The various use case types can be classified highlighting different views and tasks of the respective use
 762 cases, e.g.:

- 763 • Level of detail (see Figure 5 below): for brainstorming / collection (cluster, high level use cases,
 764 conceptual description), engineering or testing;
- 765 • Nature of the use case: Business (business use case) or technical (system use case)³;
- 766 • Users of the use case: Project (Individual use cases), technology group (specialized use cases),
 767 standardization (generic use cases)
- 768 • Geographical relation: national, regional or international use cases

769



770

771 **Figure 5: Use case structure⁴ (based on SM-CG)**

772 A more detailed overview describing different use cases is provided in [SG-CG/K].

773 **6.4.4. Organization of use cases**

774 Within an area like Smart Grid, a broad variety of different use cases will be established that might be highly
 775 interlinked. Some kind of coordination and categorization is required.

776 Beneath the general grouping into area and the links to domains and zones, clusters of use cases can be
 777 established to sort use cases. These clusters can be described in conceptual description.

³ or even political / legislative use cases might be possible.

⁴ Please, note that this is a simplification according to practical experience. In detail use case can be arrange in a network structure.

778 Examples for clusters of use cases from the Smart Grid Coordination Group reports ([SG-CG/B to E]) are:

- 779 • Grid related generic uses cases
- 780 • Generic use cases related to electric vehicle charging
- 781 • Generic use cases related to the flexibility concept

782 6.4.5. Use cases repository

783 Although it is possible to describe use cases in a word processing format, establishing a use case repository
784 will provide a lot of advantages for standardization organizations when the methodology is introduced in a
785 broader scale (refer to [SG-CG/K]).

786 As example, IEC introduces also a use case repository for the international standardization community.

787 6.5. Smart Grid Architecture Model (SGAM)

788 The Smart Grid Architecture Model (SGAM) is a reference model to analyse and visualise Smart Grid use
789 cases in a technology neutral manner. Furthermore, it supports comparison between different approaches to
790 Smart Grid solutions so that differences and commonalities between various paradigms, roadmaps, and
791 viewpoints can be identified. It provides a systematic approach to cope with the complexity of Smart Grids
792 allowing representation of the current state of implementations in the electrical grid as well as the evolution to
793 future Smart Grid scenarios by supporting the principles of universality, localization, consistency, flexibility
794 and interoperability.

795 SGAM builds on proven approaches from power systems as well as interdisciplinary fields like systems
796 engineering and combines them in a simple but comprehensive model⁵.

797 Power system management distinguishes between electrical process and information management. These
798 viewpoints can be partitioned into the physical domains of the electrical energy conversion chain and the
799 hierarchical zones for the management of the electrical process (refer to [IEC 62357:2011, IEC
800 62264:2003]). This is the foundation of the *Smart Grid Plane* that spans in one dimension the complete
801 electrical energy conversion chain, partitioned into 5 domains: (bulk) Generation, Transmission, Distribution,
802 DER and Customer Premises. And, in the other dimension the hierarchical levels of power system
803 management, partitioned into 6 zones: Process, Field, Station, Operation, Enterprise and Market.
804 Interoperability, as a key enabler, for smart grids is inherently addressed in SGAM by the 5 superimposed
805 layers: Component, Communication, Information, Function and Business. The complete three-dimensional
806 representation of SGAM is depicted in Figure 6.

⁵ In particular, the work on SGAM is based on significant existing material such as the NIST Conceptual Model [NIST 2009], the GridWise Architecture Council Stack interoperability categories [GWAC 2008], the IntelliGrid Methodology [IEC PAS 62559:2008] and architecture standards like TOGAF and Archimate [Jonkers 2010] or <http://pubs.opengroup.org/architecture/togaf9-doc/arch/> and <http://pubs.opengroup.org/architecture/archimate2-doc/> .

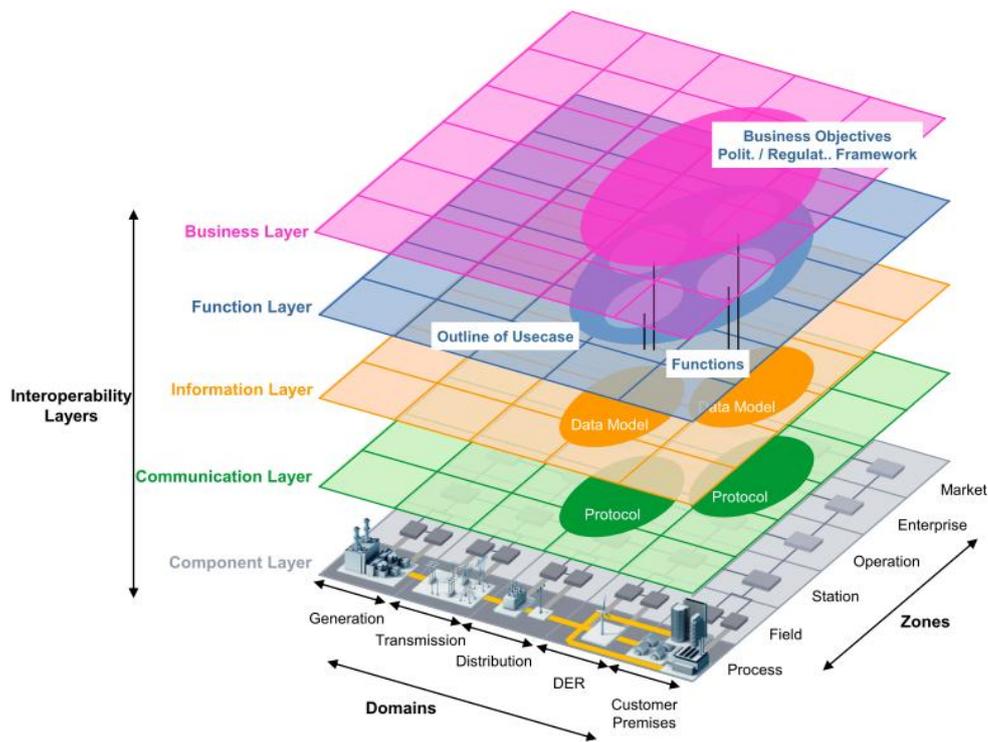


Figure 6: SGAM – Smart Grid Architecture Model

807

808

809 The SGAM Interoperability Layers allow modeling of different views from business as well as technical
 810 nature.

- 811
- 812 • On the business layer SGAM can be used to map regulatory and economic (market) structures and
 813 policies, business-related models, business portfolios (products & services) of market parties
 814 involved. Also business processes can be represented in this layer. In this way it supports business
 815 executives in decision making related to (new) business models and specific business projects
 (business case) as well as regulators in defining new market models.

816 The technical views are modeled in SGAM on the four lower layers, in particular:

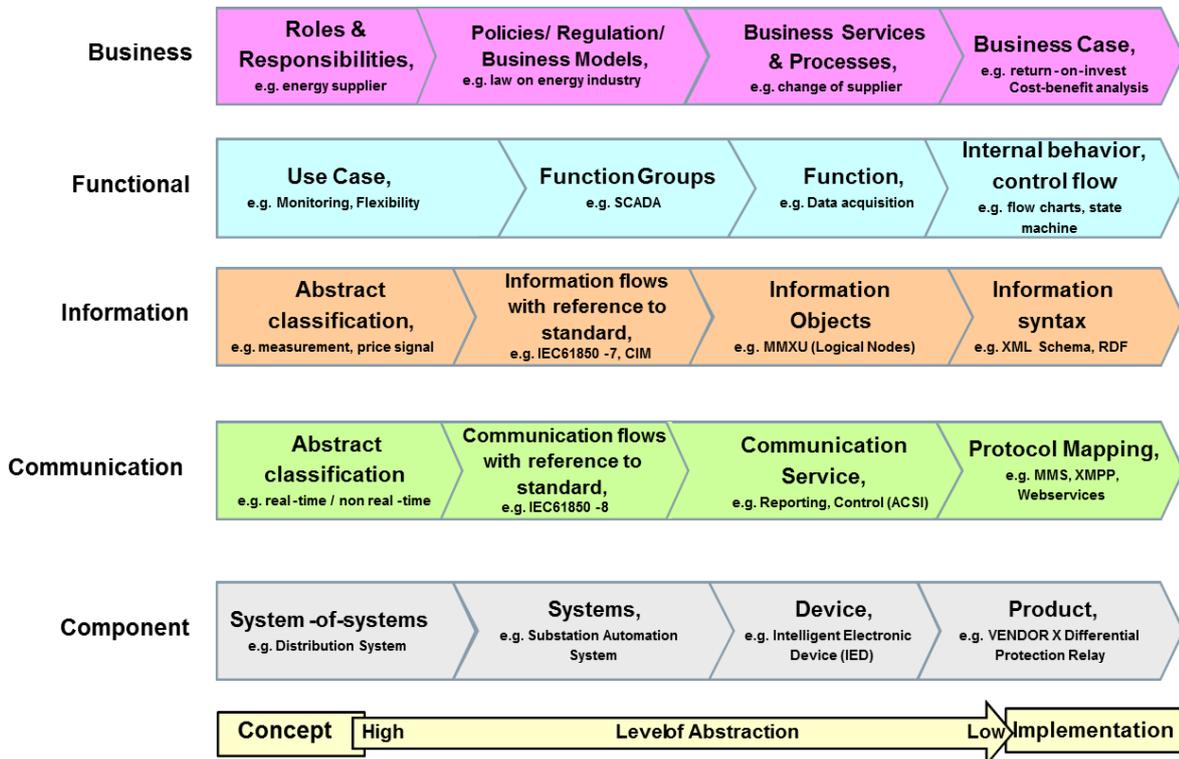
- 817
- 818 • The function layer describes functions and services including their relationships following business
 819 needs. Functions are represented independent of their physical implementation (represented by
 elements in the component layer).
 - 820 • The information layer describes the information that is being used and exchanged between
 821 functions. It contains information objects and the underlying canonical data models.
 - 822 • The emphasis of the communication layer is to describe mechanisms and protocols for the
 823 interoperable exchange of information between functions.

824

825 Finally, the component layer describes all physical elements that realize a function, logical elements thereof,
 826 as well as their relations. Physical elements can, for instance, include power system equipment (typically
 827 located at process and field level), protection and tele-control devices, network infrastructure (wired /
 828 wireless communication connections, routers, switches), or any kind of computers. Also logical parts, the
 829 aforementioned elements, like components or software applications, can be depicted on the component
 830 layer. Functions identified for a specific implementation of a use case can be mapped/related to components
 831 complementing the relationships between all layers. Smart Grid use cases can be visualized and detailed
 832 with SGAM according to their physical distribution and mapped to the layers of the model to test if the use
 833 case is supported by existing standards or to identify gaps in standardization. A use case analysis with
 834 SGAM is based on the use case description outlined in Section 6.4. The fields in the use case template
 835 provide different information for the analysis, e.g. the field *Domain(s)/Zone(s)* specifies directly how the use

836 case maps onto a Smart Grid plane. Furthermore, the actor list in the use case description provides –
 837 depending on the type of the actor – information on the involved roles to model the business layer in SGAM
 838 or information on involved systems and devices to model the component layer.

839 Use case descriptions vary in the level of abstraction as well as in design scope as described in detail in
 840 [SG-CG/K]. Thus, the analysis with SGAM also varies. Figure 7 provides an overview for each
 841 interoperability layer in SGAM on an exemplary level of abstraction on which an SGAM analysis can be
 842 applied.



843

844

Figure 7: SGAM Analysis Pattern

845 The SGAM Analysis Patterns are intended to provide guidance on how to model with SGAM on a chosen
 846 level of abstraction starting from a concept level up to a detailed level required for implementation.
 847 Additionally, they should also support in writing use case descriptions on providing sufficient information
 848 needed for a SGAM analysis on the chosen level of detail. For each layer Figure 7 depicts some steps of
 849 successive model refinements to define interoperability requirements. Detailed information with examples is
 850 provided in [SG-CG/K]. Here are also examples provided showing the usage of the SGAM in other areas:
 851 e.g. the classification of systems (refer also to [SG-CG/G]) or usage areas of communication networks.

852 **6.6. Set of standards for the smart grid system**

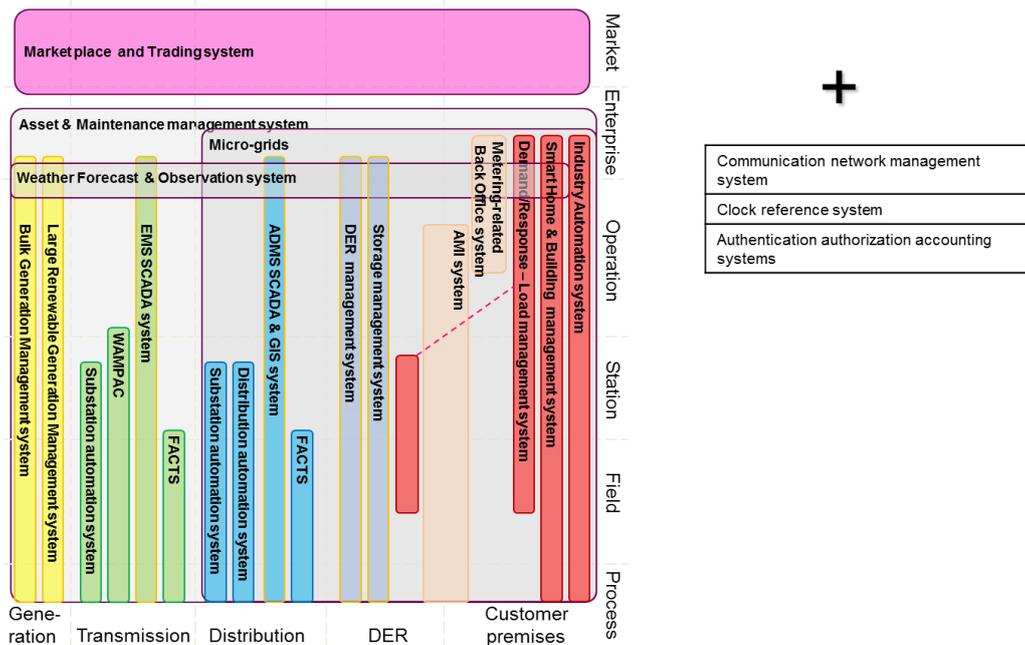
853 One of the main results of the work of the Smart Grid Coordination Group is the selection guide “Set of
 854 standards” ([SG-CG/B] [SG-CG/G] developed by working group Set of Standards).

855 The set of standards consists of:

- 856 • System related standards and
 - 857 • Cross cutting standards
- 858 1. For the analysis and guidance the smart grid system have been broken down in several subsystems
 859 (Figure 8).
 - 860 2. Sub systems are described by relevant use cases for the respective system.
- 861

- 862 3. Then for each of these subsystems, a (typical) reference architecture (components and interfaces)
 863 has been defined in the SGAM as described before.
- 864 4. Based on the standards identified in the SGAM a list of standards for each system and its interfaces
 865 can be evaluated.
- 866 5. Additionally cross-cutting standards are listed (e.g. with reference to SGIS or to communication
 867 specific issues).

868 The report provides an overview for all experts in the field of Smart Grid standardization and a support for
 869 users in the selection of relevant standards for their purposes.



870

871

Figure 8: Systems breakdown over the SGAM plane

872

873

For more detailed please refer to the relevant documents:

874

- [SG-CG/B] SG-CG/M490/B_ Smart Grid First set of standards

875

- [SG-CG/G] SG-CG/M490/G_ Smart Grid Set of standards

876

- [SG-CG/K] SG-CG/M490/K_ SGAM usage and examples

877

- [Mapping Tool]

878

6.7. Standards gaps, prioritization, work program

879

880

The following tools provide management support in a broad field of technology in order to focus standardization resources and provide overview and coordination of various activities.

881

882

1. Based on a structured analysis (refer to chapter 7) or on input from stakeholders a standardization gap list can be gathered.

883

884

885

886

887

2. In the next step the gap list can be prioritized by a voting of the stakeholders represented in the SG-CG on two criteria: "Smart Grid deployment impact" and "Standardization gaps filling-up chance". Gaps are selected when one criteria is higher than the defined threshold. The prioritization focuses the work of the SG-CG on main topics. Nevertheless, as yet unselected gaps might be subject to a work programme of other technical bodies.

888

3. The work programme which is based on the gap list and the prioritization serves different needs

- 889 a. List, description, status and timetable of selected gaps
- 890 b. A dashboard for each selected gap as a management tool providing information like:
- 891 i. The gap to be filled.
- 892 ii. The standardization bodies involved in filling the gap.
- 893 iii. Each gap has a gap leader who follows up the closing of the gap and manages between the
- 894 different involved groups.
- 895 iv. The standards considered in this work package, with their expected impacts, and associated
- 896 status.
- 897 v. The plan of actions associated with the work package, including title, initial forecast completion
- 898 date and updated forecast completion date, in order to monitor the follow-up of the gap filling.

899 For more detailed please refer to the relevant documents:

- 900 • Current version: SG-CG Report Programme of standardisation work for the Smart Grid v2.01 [Work
- 901 program]. Note: the work programme is updated on regular basis.
- 902 • SG-CG Report Standardisation Gaps Prioritisation for the Smart Grid,
- 903 latest version 2014-12-16 [Gap Prioritization]

904 **6.8. Cyber security & privacy**

905 An important aspect of the work of the Smart Grid Co-ordination Group is to provide Smart Grid information

906 security (SGIS) guidance and standards to Smart Grid stakeholders to support Smart Grid deployment in

907 Europe. Available security standards are increasingly applied to address functional, organizational or

908 procedural requirements. Selecting the right security standards to achieve a dedicated security level on a

909 technical and organizational or procedural level is crucial for the reliability of a European Smart Grid.

910 Mapping to SGAM

911 Security has been considered by reference to the Smart Grid Architecture Model (SGAM), the SGIS security

912 levels and selected use cases. The Smart Grid is a system of systems connected and interacting with each

913 other. Their security requirements will vary depending on the SGAM Domain/Zone in which the systems are

914 located. By mapping selected security standards to the SGAM, their applicability in the different Smart Grid

915 zones and domains on different layers can be identified, thus helping system designers and integrators in

916 selecting the proper security standards to protect the Smart Grid system appropriately.

917 SGIS - Security Levels

918 SGIS security levels were defined in the 1st phase of Mandate M/490 with the aim of creating a bridge

919 between electrical grid operations and information security. Considering European electrical grid stability and

920 the power loss caused by possible ICT systems failures, a number of scenarios were identified, representing

921 the scale of possible disruptions to the European grid.

922 From this viewpoint of pan-European electrical grid stability, each SGAM domain/zone cell and the kind of

923 equipment used there to manage power were then considered, and an assessment made of the maximum

924 potential power loss involved. Guidance values could then be defined, to assist identification of the most

925 critical areas, where security matters most from a pan-European grid stability perspective.

926 This is the basis of the SGIS security levels proposed and illustrates a general approach, which can be

927 applied by stakeholders as desired.

928 Security standards

929 In the first phase of the mandate M/490, SGIS focused on the following standards: ISO/IEC 27001, ISO/IEC

930 27002, IEC 62351, NERC CIP (US Standard), NIST IR-7628 (US Guidelines). Subsequently IEC 62351 has

931 been considered further, together with the energy automation domain specific standard ISO/IEC TR 27019,

932 extending ISO/IEC 27002. The second working period of the SGIS investigated further selected security
933 standards applicable in Smart Grid that also relate to adjacent domains like industrial automation.
934 Additionally, implementation related standards from ISO, IEC and IETF were taken into account. The security
935 standards focused in the second working period are distinguished into requirements standards and solution
936 standards.

937 These standards have been considered according to their nature, applicability and scope, and mapped to
938 SGAM domains and zones, so as to assist the identification of suitable security standards for a particular use
939 case, and potentially to suggest the need to enhance standards where necessary. Detailed consideration is
940 given to selected security requirements standards, their current status and gaps. Moreover, new standards
941 have been identified for further investigation, which are not covered by the work so far.

942 European Set of Recommendations

943 The European set of recommendations objective is to support Smart Grid stakeholders in designing and
944 building a European Smart Grid infrastructure secure by design.

945 In April 2014, ENISA and European Commission Smart Grid Task Force Expert Group 2 (EG2) ad hoc
946 group, released a "Proposal for a list of security measures for Smart Grids" report. For consistency of work at
947 European level the choice has been made to work with the measures proposed in this report to define the
948 European set of recommendations. Two additional domains have been found which were beneficial to be
949 added during the analysis work: Situational Awareness and Liability.

950 Recommendations are presented and linked to SGIS-Security Levels, SGAM domains, zones and layers,
951 and standards through a dashboard. Using this dashboard for the SGIS Security Level that has been
952 identified for a given use case, recommended cyber security domains can be prioritized and an action plan
953 proposed. As security measures, domains and security standards are mapped using SGAM, a
954 correspondence can be established between them. Thus for a given domain of measures, available
955 standards to support measures implementation can be identified.

956 The European Set of Recommendations should be reviewed yearly. This is a continuous process, as both
957 cyber security measures and forms of attack are constantly evolving.

958 Privacy

959 Data Privacy and Data protection, particular in the context of smart metering, is crucial for a sustainable
960 business. The forthcoming EU General Data Protection Regulation has been analyzed to understand the
961 potential impact on organizational and functional requirements and its relationship with the current sector-
962 specific regime in four member states examined.

963 The Smart Grid Task Force Expert Group 2 (SGTF EG2) has developed a Data Protection Impact
964 Assessment (DPIA) template. The main elements of the DPIA template specifically relevant to privacy for the
965 individual have been considered and recommendations developed on how to improve the data protection
966 aspect of the personal information in the SGIS Framework. It is suggested that data protection impact
967 assessment is considered separately in the pre-assessment of the SGIS Framework, since an identical
968 approach to security cannot be applied for data privacy. Additionally, an analysis on emerging Privacy
969 Enhanced Technologies to support privacy by design is presented.

970 Close liaison and co-operation has been maintained with the parallel work of the Smart Meter Co-ordination
971 Group.

972 SGIS Framework⁶

973 During the SGIS Toolbox update discussions an improved approach has been defined which is more
974 focused on the necessity to perform risk analysis than to have a general framework for risk analysis. The

⁶ formerly SGIS Toolbox

975 new approach changes the SGIS Toolbox into a methodology that could be used to create “Awareness” for
976 management and/or decisions makers.

977 It appeared that the “SGIS Toolbox” name was creating expectations regarding a ready to use tool that
978 would have identified security levels and ad hoc security measures, whereas a process was, and (with the
979 new approach) still has, to be followed. Therefore, the decision was made to rename it “SGIS Framework”.

980 Conclusion

981 The standards needed to establish the base of Smart Grid Information Security are available, but it needs
982 continuous effort to incorporate existing and new technologies, architectures, use cases, policies, best
983 practice or other forms of security diligence.

984 For further information on this work, the reader is referred to the detailed report of the SGIS workgroup.

985 **6.9. Interoperability**

986 **6.9.1. Introduction**

987 A Smart Grid as a system cannot be engineered from the ground up. Instead, Smart Grid development is
988 most likely to follow transformation processes. This means that business models as well as roles on one
989 hand, and technical components and architectural structures on the other, are to be transformed from the
990 current “legacy” state into a “Smart Grid”. Due to the scale of the system and its economic importance,
991 failures in operation and especially architectural and functional planning of the system, potentially introduce
992 high costs. In order to enable a well-structured migration process, the requirements for a Smart Grid and the
993 current system have to be decomposed using an appropriate model. Although the majority of Smart Grid
994 equipment is based on (inter)national or regional standards, this has not yet resulted in an interoperable
995 Smart Grid infrastructure. This is partly due to misunderstanding of what interoperability means, what can be
996 expected from it and what should be done to realize it. The key to reaching Smart Grid system
997 interoperability is through detailed specifications, use of standards and testing.

998 Therefore, as more and more ICT components are being connected to the physical electrical infrastructure,
999 interoperability is a key requirement for a robust, reliable and secure Smart Grid infrastructure. The way to
1000 achieve Smart Grid system interoperability is through system specification, use of standards, and testing
1001 under applications of profiles.

1002 Developing an understanding of and paving the way for progress in this area has been the focus of the
1003 Working Group Interoperability (WGI). The WGI report [SG-CG/I], which is summarized in this section,
1004 provides methodologies related to these aspects, in order to reach the desired level of interoperability for
1005 Smart Grid projects. It seeks to achieve this by focusing on three different aspects and therefore tasks:

- 1006 • System design and use case creation
- 1007 • Use of standards, specifications and profiles
- 1008 • Compliance, conformance and interoperability testing

1009 **6.9.2. System design and use case creation**

1010 With respect to system design, the IT Software/System Development Life Cycle provides a widely used
1011 methodology for system development, which ensures delivery of high quality software or systems effectively
1012 and efficiently. Use cases provide a basis for the specification of functional requirements, non-functional
1013 requirements, test cases and test profiles. Therefore, as a starting point, the system interoperability must be
1014 considered and well specified in the use cases, in order to develop an interoperable Smart Grid system by
1015 design. It is for this reason that the V-model (Figure 9) was selected to describe the different kind of
1016 specifications and related tests to perform in order to reach and demonstrate interoperability.

1017 Therefore, a generic “system interoperability method” or methodology has been developed in order to
1018 support the process of achieving system interoperability. In this methodology system design, use cases,
1019 testing, etc. were introduced.

1020 6.9.3. Use of standards, specifications and profiles

1021 The definition of an application profile can be an important step to achieving interoperability as it can reduce
1022 the number of options and complexity of the full standard. Interoperability in the Smart Grid domain is further
1023 facilitated by usage of the SGAM model for Smart Grid systems. A glossary defines precisely what is meant
1024 by interoperability and other related terms to avoid misunderstanding (annex of [SG-CG/I]). It contains the
1025 most suitable definitions available for interoperability purposes such as conformity, compatibility and
1026 interchangeability. WGI strongly recommends that these definitions should be implemented and harmonized
1027 in future international standardization.

1028 Working Group Interoperability (WGI) also established a methodology for profiling alongside an inventory of
1029 profiles that are already available, based on the output from the WG Set of Standards.

1030 6.9.4. Compliance, conformance and interoperability testing

1031 To validate whether a system is interoperable within the Smart Grid, three types of tests will be required to
1032 be performed, namely:

- 1033 • Compliance tests
1034 The compliance test has the purpose to demonstrate that the applicable standard(s) are correctly
1035 implemented in the Device Under Test (DUT).
1036
- 1037 • Conformance tests
1038 The conformance test is to ensure the implementation is in accordance with all specified
1039 requirements or standards.
1040
- 1041 • Interoperability tests
1042 After the conformance test, interoperability tests should be performed to verify that communicating
1043 entities within a system are interoperable, i.e. they are able to exchange information in a
1044 semantically and syntactically correct way. During interoperability testing, entities are tested against
1045 peer entities known to be correct.

1046 Additionally, a framework for all standards, the Interoperability (IOP) tool, has been developed as a
1047 foundation for the profiling and testing process. It is helpful for identifying conformance testing and standard
1048 gaps, to select the required standards, and to derive and understand interoperability testing requirements.

1049 6.9.5. Linkages to use cases and SGAM

1050 It is important to recognize that how and where the methodologies described in this document are applied,
1051 depends on the business needs. Therefore, in essence, [SG-CG/I] only describes the methodology how to
1052 improve interoperability.

1053 However, it is important to pinpoint the key relationship between the methods developed for the pre-
1054 standardization phase (refer to chapter 7) and test of interoperability in the post-standardization phase,
1055 particularly in the area of use case development and usage. In essence the degree and precision to which
1056 the use case methodology and SGAM are executed, has a direct bearing on the quality, accuracy and
1057 usefulness of the output of the interoperability methodology. Put simply, in order for the IOP methodology to
1058 be fully utilized, a clearly articulated use case, following the IEC 62559 template, is required, coupled with
1059 the graphical representation on the SGAM as illustrated by [SG-CG/G].

1060 6.9.6. Summary of IOP methodology

1061 The IOP methodology can generally apply to all layers with interfaces between Smart Grid objects that are
1062 required to fulfil a defined (set of) use case(s). This means that it first needs to be defined on which layers
1063 IOP is required for these use case(s), and also in detail for each function [SG-CG/I, section 6].

1064 The intention of the IOP methodology is the functional IOP using standards on the following layers (see also
1065 [SG-CG/B]):

- 1066 • Information layer
- 1067 • Communication layer
- 1068 • Component layer
- 1069 Please refer to [SG-CG/I] for a more detailed overview and explanation of these steps. However, the
1070 recommendation on the profile definition process is:
- 1071 a. Functional analysis
- 1072 1. Select a set of use cases, as the use cases and the related sequence diagrams could be
1073 considered sufficiently to define functional requirements. If no use cases are available at this
1074 stage, it needs to be created first.
- 1075 2. Define on which layers IOP is required to fulfil the functional requirements of the set of use
1076 cases:
- 1077 • Business layer
- 1078 • Function layer
- 1079 • Information layer
- 1080 • Communication layer
- 1081 • Component layer
- 1082 b. Standards and specification selection
- 1083 1. Define required physical interfaces and communication channels between objects.
- 1084 2. Select (set of) standards for each interface within each required layer with the IOP tool and also
1085 identify any gaps in conformance/compliance testing (or possibly IOP testing) in this set of
1086 standards. If necessary, specifications may be taken into account additionally.
- 1087 b. Profiling
1088 based on standards and specifications as identified above the profile is based on business/functional
1089 requirements.
- 1090 1. Build IOP profiles for each (set of) standards and specifications with possible feedback into
1091 standardization development.
- 1092 2. Apply profiles in system design and testing phases.
- 1093 3. Manage profiles
- 1094 As discussed in [SG-CG/I], by definition an IOP profile is a document that describes how standards or
1095 specifications are deployed to support the requirements of a particular set of use cases. It is therefore crucial
1096 to select the required standards or specifications as a prerequisite action for profile definition.
- 1097 These relevant standards for different applications within each layer can be selected with the IOP tool (refer
1098 to 6.9.7.1). The application of the IOP tool furthermore requires the conventions used to draw the
1099 component, communication and information layer of a system mapping according to [SG-CG/B] [SG-CG/G],
1100 or another adequate mapping description. This results in multiple sets of standards for each use case cluster
1101 where all required standards within one set need to be interoperable and may require a specific IOP profile.
- 1102 The selection of standards also needs to represent the requirements of the system design phase of the V-
1103 Model (Figure 9), where appropriate standards for
- 1104 • Requirement analysis

1105 • System design

1106 • Architecture design

1107 • Module design

1108 can be assessed with support of the IOP tool and the given filters. Backwards, the selected standards also
1109 need to be taken into consideration for the corresponding testing phases of the V-Model for compliance,
1110 conformance, IOP and acceptance tests.

1111 Nevertheless, how the selected standards are linked with profiles is part of the work item “IOP profiling” (refer
1112 to section 6.9.7).

1113 **6.9.7. Developing interoperability profiling**

1114 In general, profiling within a standard and between standards and specification helps to both improve
1115 interoperability and meet expectations of different projects where these will be implemented (refer to [SG-
1116 CG/I]). To reach the goal of interoperability, a common understanding and interpretation of the related
1117 standard and the identical use of functional elements and data representation for a given domain specific
1118 application function has to be achieved by defining profiles.

1119 **6.9.7.1. IOP profiles**

1120 An IOP profile is a document that describes how standards or specifications are deployed to support the
1121 requirements of a particular application, function, community, or context. A profile defines a subset of an
1122 entity (e.g. standard, model, rules). It may contain a selection of data models and services as well as
1123 protocol mapping. Furthermore a profile may define instances (e.g. specific device types) and procedures
1124 (e.g. programmable logic, message sequences) (refer to glossary of [SG-CG/I]).

1125 The objective of profiles is to reduce complexity, clarify vague or ambiguous specifications and so aims to
1126 improve interoperability. These generally apply for both sides of the V-Model (Figure 9) in terms of Basic
1127 Application Profiles (BAP) for the design phase and as extended versions (Basic Application Interoperability
1128 Profiles (BAIOP)) in the testing phase.

1129 **6.9.7.2. Basic Application Profiles (BAP)**

1130 A Basic Application Profile (BAP) basically applies to the design phase of the V-Model and is based on
1131 system/subsystem specific basic application function descriptions / use cases.

1132 A BAP is an agreed-upon selection and interpretation of relevant parts of the applicable standards and
1133 specifications, and is intended to be used as building blocks for interoperable user/project specifications.

1134 The key ideas of BAPs are:

- 1135 • BAPs are elements in a modular framework for specific application systems/subsystems.
- 1136 • Combinations of different BAPs are used in real projects as building blocks.
- 1137 • Project specific refinement additional to the BAP might be necessary to meet specific requirements
1138 for implementation in projects. These additional requirements should be frequently fed back into a
1139 user group / standardization committee and may lead to a new or revised BAP based on user
1140 experiences and group decisions.

1141 BAPs are valid for specific application systems/subsystems (e.g. Substation automation, DER management,
1142 hydro power). They are intended to represent a user agreed common denominator of a recommended
1143 implementation or a proven best practice implementation of an application function in a specific Smart grid
1144 system/subsystem, but is not aimed to cover all possible implementation options.

1145 BAPs must not have options, and all selected criteria are mandatory to achieve interoperability. If variants of
1146 BAPs for an application function are needed, different BAPs for the same application function have to be

1147 defined. BAPs are built on the basis of international standards and will have an influence in the further
 1148 development of standards as shown in Figure 11.

1149 BAPs may include:

- 1150 • Description of the related application function (SGAM Function layer),
- 1151 • Relevant data models (SGAM Information Layer),
- 1152 • Communication services (SGAM Communication Layer),
- 1153 • Component related requirements (SGAM Component Layer),
- 1154 • Interaction diagrams, if the application function is divided into sub-functions which may be distributed
 1155 in different physical devices.

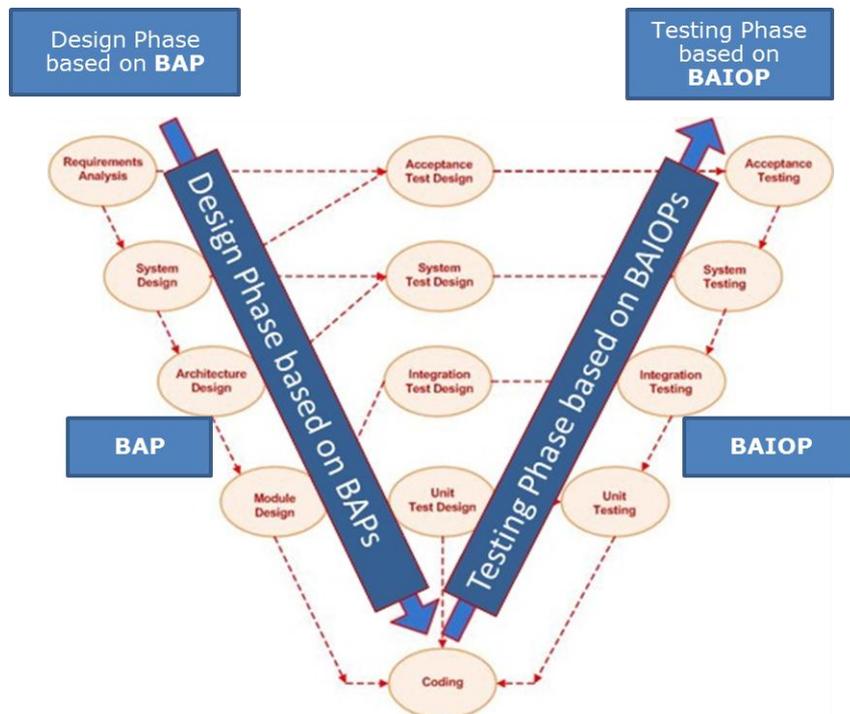
1156 BAPs do not include more than "black box" functional behavior specification, algorithms and functional code
 1157 and detailed instance definitions.

1158 **6.9.7.3. Basic Application Interoperability Profile (BAIOP)**

1159 To reach interoperability a BAP has to be extended for interoperability testing. The extended BAP is referred
 1160 to as Basic Application Interoperability Profile (BAIOP).

1161 For interoperability testing a BAP has to be extended by

- 1162 • Device configuration,
- 1163 • Test configuration with communication infrastructure (topology),
- 1164 • BAP related test cases,
- 1165 • specific capability descriptions (e.g. PICS, PIXIT, MICS in case of IEC 61850),
- 1166 • Engineering framework for data modeling (instances) and communication infrastructure (topology,
 1167 communication service mapping).



1168
 1169 **Figure 9: V-Model including BAP and BAIOP**

1170 The definition and common use of BAPs and BAIOPs should lead to a win-win situation for all stakeholders
1171 involved in a smart Grid project in general, e.g.:

- 1172 • The benefit for customers (e.g. utilities) and user groups is the chance to harmonize the various
1173 company specific application function variants to a common denominator / best practice
1174 implementation for each basic application function. This reduces the risk of interoperability problems
1175 caused by products/systems as these may be selected from standardized BAP frameworks and
1176 tested according to BAIOPs.
- 1177 • The benefit for vendors that will use standardized BAP's in their products is the reduction of project
1178 specific or utility specific implementation variants of application functions, and therefore reduced
1179 product complexity, development costs and parameterization efforts. BAIOPs can be used for
1180 internal tests before the product will be placed on the market.
- 1181 • The benefit for Certification Bodies / Test Labs is the ability to perform interoperability tests based on
1182 BAIOPs and create a new business case out of the need for interoperability.
- 1183 • The benefit for system integrators is that they can specifically select products conforming to BAPs
1184 and tested according to BAIOPs. This significantly reduces the efforts for integration of subsystems
1185 or devices.

1186 **6.9.8. Managing profiles**

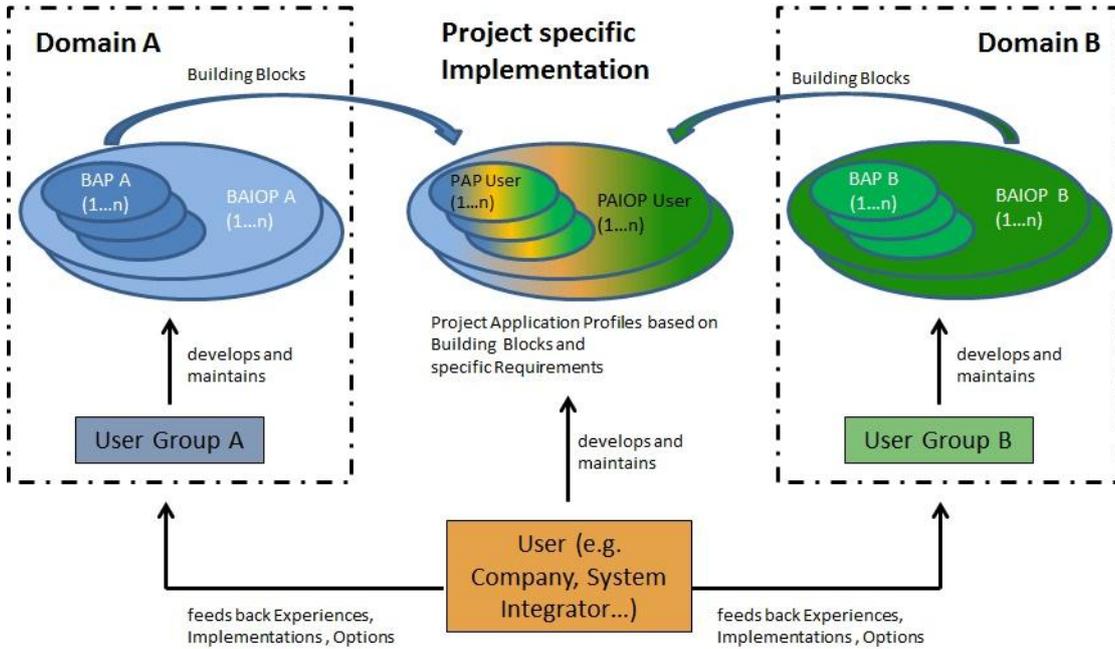
1187 It is important that profiling management will be in place in order to ensure that profiles are applied and
1188 understood in the same way by all affected stakeholders, and to avoid that diverging profiles for the same
1189 purpose will be developed and applied in parallel.

1190 Therefore WGI recommends that user groups shall take ownership of creating and managing profiles. This
1191 also means that lessons learned are fed back by users of the profiles to the corresponding user groups who
1192 are able to improve their profiles according to predefined cycles.

1193 **6.9.9. Implementation of profiles in real projects**

1194 As BAPs and BAIOPs are elements in a modular framework for specific application systems/subsystems and
1195 can be used in combination as building blocks in real projects, the user involved in the project (e.g. a
1196 company or system integrator) is responsible to develop and maintain Project Application Profiles (PAP) and
1197 Project Application Interoperability Profiles (PAIOP) based on these building blocks, but specific refinement
1198 still might be necessary to meet the project requirements. To reduce the project implementation efforts, it is
1199 desired that PAPs and PAIOPs consist of BAPs and BAIOPs to the highest possible extent, so that as little
1200 refinement as necessary needs to be performed by the user.

1201 This process is basically illustrated in Figure 10:



1202

1203

Figure 10: Workflow of project specific profiling

1204

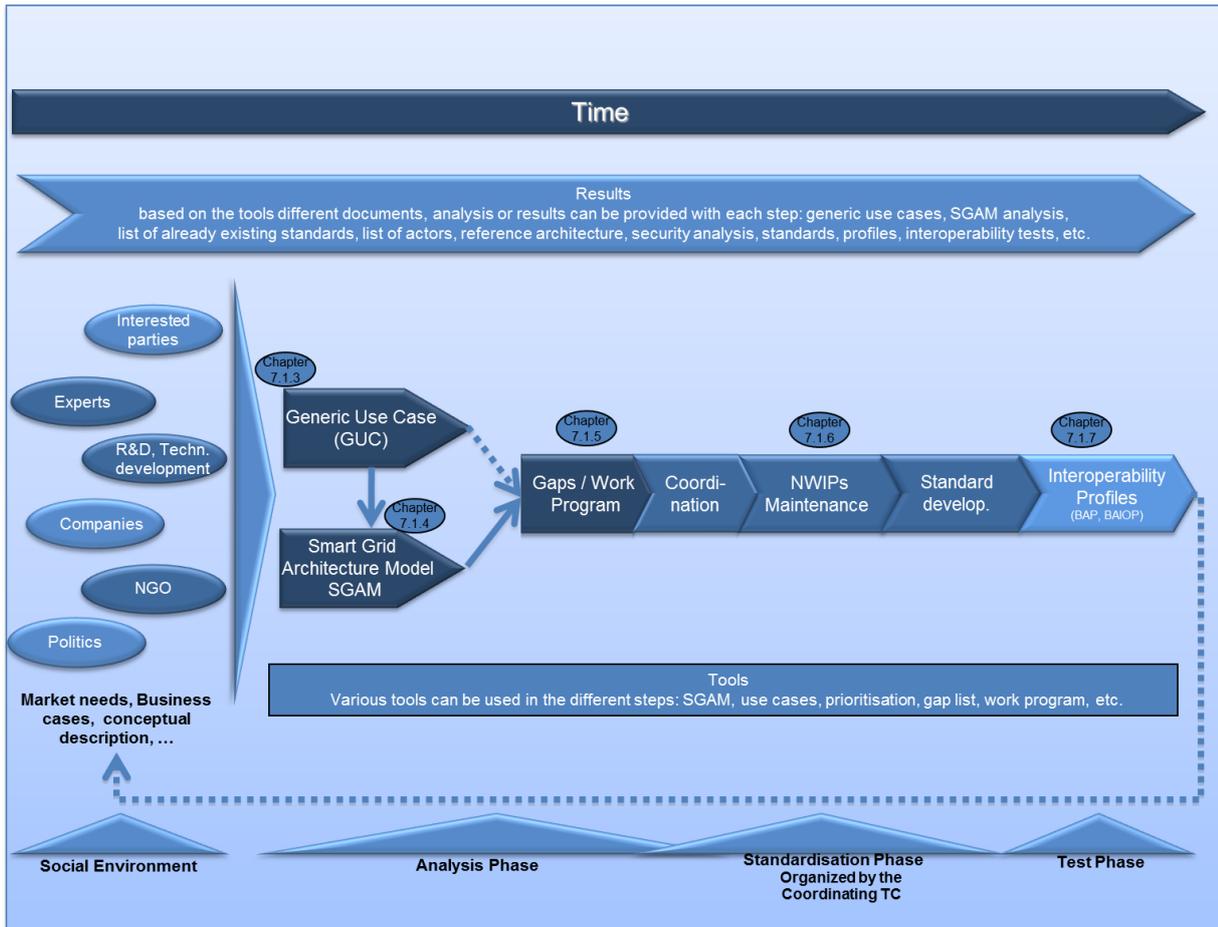
1205 7. Processes and management for the Smart Grid standardization methodology

1206 7.1. Overall process – How the elements and tools are interlinked

1207 7.1.1. Introduction

1208 This chapter intends to show how the different tools and elements of the concepts introduced in chapter 6
 1209 can be combined to an integrated and generic pre-standardization process recommended for the use inside
 1210 standardization organizations. The description of the ideal type of process, which is based on preconditions,
 1211 covers the whole design process of standards starting with new requirements (e.g. from business or
 1212 regulation), use cases, SGAM, work program, new standards and profiles, and ends with a short overview of
 1213 processes to prove conformance and test interoperability.

1214



1215

1216

Figure 11: Smart Grids generic pre- and post-standardization process

1217

Depending on the task the stakeholders may vary the recommended process according to their needs / application. As said for the use case template this methodology might be transferred and adopted to other systems as well, because the general principles are not specific to Smart Grids.

1218

1219

1220

The process starts with new ideas, requirements, processes, systems, or business cases from

1221

- internal sources like the experts from technical or strategic committees of the organization itself or

1222

- external stakeholders like R&D, political request (e.g. new laws, regulation, mandates)

1223

which express a need for standardization and require an early and coordinated activity as reaction.

1224

This new demand has to be analyzed making use of the tools and elements introduced in chapter 6. The steps in Figure 11 are explained below – each step in one section (and in the figure a reference is made to the section number or to external source).

1225

1226

1227

7.1.2. Preconditions

1228

Before starting the description of the process some preconditions are required:

1229

- A use case methodology is introduced throughout the standardization organization.

- 1230 • Use cases are described and maintained in a central use case repository (database) with a given
1231 use case template⁷.
- 1232 • The system and its processes are recognized and accepted by the relevant stakeholders.
- 1233 • A coordinating committee (CC) is established for coordination and quality check.
- 1234 • A support team (ST) helps the standardization experts in the committees to write use cases, to find
1235 actors and to use the tools / repository. The ST might be identical to the CC⁸.
- 1236 • The CC establishes
 - 1237 ○ Basic definitions, which are introduced for the system of interest such as a Smart Grid system:
1238 basic set of actor/roles definitions, zones, domains, terms.
 - 1239 ○ A rough clustering of possible use cases, e.g. considering the conceptual model to identify
1240 affected/involved roles and responsibilities.
 - 1241

1242 7.1.3. From requirements to use cases

1243	<i>Input:</i>	new requirements, needs (e.g. from market)
1244	<i>Output:</i>	validated generic use cases, actors
1245	<i>Process owner:</i>	Coordinating Committee in a standardization organization for a specific area like
1246		Smart Grid
1247		Or
1248		Technical or strategic committee in cooperation with CC
1249	<i>Process contribution</i>	Person / Organization / Committee who suggests the new requirements, technical
1250		or strategic committees within the standardization organizations
1251	<i>Tools:</i>	Use case template, actor list, use case repository, conceptual model

1252 Within the coordinating committee established for Smart Grid use cases or within a technical body (e.g. TC,
1253 WG, TF) or suggested from external sources (market needs), the new demand is described as a use case. It
1254 is recommended for the first analysis to use a short version of the use case template.

1255 From the beginning some essential principles shall be followed:

- 1256 • New use cases shall be suggested as generically as possible and shall not be project specific.
- 1257 • The proposer of the new use case should check if the use case is already available or similarly
1258 available. In this case he is requested to contribute to the existing generic use case (GUC) instead of
1259 providing a new use case.
- 1260 • By providing a new use case the author considers:
 - 1261 ○ The criteria for GUC (e.g. not project specific, ...)
 - 1262 ○ Using the use case repository,
 - 1263 ○ Accepting the exploitation rights agreement needed for standardization,
 - 1264 ○ Explains links to existing GUC
 - 1265 ○ Using existing definitions like roles, actors, domain, or zones as much as possible.
1266 Re-use of existing actors should be stimulated as much as possible, and around the definition of
1267 new actors a clear (centralized) governance should be established (coordinating committee).
- 1268 • If use cases are duplicated, they should be described explicitly as alternatives to the already existing
1269 ones and should be related to them.

1270 NOTE This might be needed for instance, if a generic use case on international level will be modified at
1271 European or national level in order to match it to European or national specific circumstances like regulation.

⁷ The description here is independent from the SDO. But it should be noted that the upcoming IEC 62559-2 is defining a template which will be the basis for an IEC use case repository currently under design and programming. It is recommended to use the existing template and repository in order to harmonize the work on use cases.

⁸ E.g. for Smart Grid the IEC/TC 8 WG 6 “Generic Smart Grid Requirements” fulfills tasks which qualify the working group as CC and ST (tbd).

- 1272 • Granularity and depth of description of use cases should be managed flexible. The author /
 1273 committee in charge decides about the appropriate form in the relevant phase (e.g. start with a short
 1274 template, detailing in iterative steps after first discussions and confirmation of the relevance of the
 1275 use case).

1276 Recommended process for the development of use cases

- 1277 1. If new requirements are expressed from outside of the standardization organization for a first
 1278 analysis, high level use cases / user stories are described and analyzed in order to develop generic
 1279 use cases in the coordinating committee (CC).
- 1280 2. A new use case might be discussed on working group / TC / CC level. Within a short time frame the
 1281 new use case shall be suggested to the CC in order to allow other committees to provide further
 1282 input and in order to achieve the aim of coordination by means of the use case descriptions.
- 1283 3. After a rough review and quality check by CC checking the completeness and the mentioned basic
 1284 principles the new GUC will be opened for discussion and further suggestions by the standardization
 1285 community using the use case repository as a collaborative platform.
- 1286 4. The CC leads the discussion and the development of the use case or designates a TC with this task.
- 1287 5. Other TC's or even organizations considered to be relevant should be informed about the new use
 1288 case, so that they can provide further input, comments, or changes.
- 1289 6. After a defined time period the discussion will be finished and the use case is considered as broadly
 1290 accepted.
- 1291 7. The CC checks the result of the discussion phase and might hand over the use case to the next
 1292 step.
- 1293 8. A voting might officially document that the use case is considered as validated.
 1294 NOTE: similar to standards a review / maintenance procedure shall define the process of revision of validated
 1295 use cases.
 1296 NOTE: established processes for database standards should be considered for the definition of processes
 1297 within standardization organizations, e.g. for the voting process.
- 1298 9. The CC might hand over this use case or a cluster of use cases for further elaboration to a
 1299 Coordinating TC (CTC) specialized in the relevant issues. CC and CTC to suggest next steps like
 1300 analysis, more detailed use cases, standards development etc.
- 1301 10. The validated use case will be made available for the public (e.g. IEC mapping tool).

1302 The same principles shall apply for the suggestion of new actors.

1303 As use cases can be described on different levels of granularity an iterative process is recommended:

- 1304 • Start with a high level use case (HL-UC) or conceptual description without going into details
- 1305 • After the general ideas are accepted more detailed use cases can be established.
- 1306 • The CC works mainly on high level use cases and conceptual descriptions having the whole system
 1307 in view.
- 1308 • The development of more detailed use cases are handed over to Coordinating TC's (CTC) which
 1309 have the closest relation to the relevant use case
 1310 EXAMPLE: electricity metering use cases -> IEC or CENELEC / TC 13

1311 7.1.4. From use cases to the SGAM use case analysis

1312	<i>Input:</i>	Use cases
1313	<i>Output:</i>	Analysis / SGAM reference architecture, list of standards / set of standards (refer 1314 to [SG-CG/B] [SG-CG/G])
1315	<i>Process owner:</i>	Coordinating Committee in a standardization organization for a specific area like 1316 Smart Grid 1317 Or 1318 Technical or strategic committee in cooperation with CC
1319	<i>Process contribution</i>	Person / Organization / Committee who suggests the new requirements, technical 1320 or strategic committees within the standardization organizations
1321	<i>Tools:</i>	Use case repository, SGAM, Conceptual Model

1322 As mentioned before there are various reasons, demands and needs to work with use cases in
 1323 standardization. This means that the authors or the readers of use cases might have very different
 1324 viewpoints on a use case or a set of use cases. The structured template for the use case provides already
 1325 different fields in order to take different viewpoints when analyzing use cases. The following types of analysis
 1326 are already discussed:

- 1327 • Capturing requirements for new functions; analyzing, if these requirements can be fulfilled with the
- 1328 existing set of standards, or if there is a need for new standards or modification of existing ones
- 1329 • Harmonizing functions, actors, roles across different stakeholder groups, sectors or technical bodies
- 1330 (e.g. terminology)
- 1331 • Functional analysis to derive to new requirements: e.g. risk & threat analysis for IT-security or for
- 1332 functional safety purposes. The analysis might lead
- 1333 ○ to changes in the use cases or
- 1334 ○ to recommendation in combination with new or existing standards (e.g. recommendation of a
- 1335 specific security / safety level or need for standards for new safety features according to the new
- 1336 functionalities laid down in the use case)
- 1337 • Information collection: together with the use cases further information can be gathered (refer e.g. to
- 1338 field "References", e.g. standards, legal requirements, contracts, etc.)
- 1339 • General classifications of a use case: depth of description, business or technical nature of the use
- 1340 case and the prioritization of use cases
- 1341 • Classification of use cases: which use cases belong to a specific role (e.g. using the Conceptual
- 1342 Model and/or HEM-RM), domain, actor, interface, business process, quality of the use case
- 1343 description etc.
- 1344 • Test use cases: which requirements or scenarios / sequences (incl. normal, alternatives, fault
- 1345 scenarios) can be used for test purposes
- 1346 • Guidance for readers who want to know which standards are necessary for their use case (in
- 1347 combination with the analysis in combination with SGAM below, refer also the set of standards [SG-
- 1348 CG/G], or the IEC mapping tool [Mapping Tool])
- 1349 • More detailed engineering, e.g.:
- 1350 ○ Information payload from Actor A to Actor B (interface)
- 1351 ○ Information for further programming, transfer to UML (scenarios / sequences, trigger events,
- 1352 information flow etc.)
- 1353 ○ Detailed requirements: e.g. quality of service, data management, information security, privacy
- 1354 and more (refer to the column "Requirements" in the step-by-step description of the use case
- 1355 • Linking use case to a reference architecture like the Conceptual Model (for roles and
- 1356 responsibilities), SGAM and to standards (see also the following description)

1357 It is expected that in future with further works in the field of use cases and reference architectures, more
 1358 analysis demands will be requested.

1359 In the following a basic process to analyse use cases to SGAM is described. A detailed example can be
 1360 found in [SG-CG/K]. The mapping process can be applied to the following tasks, which are considered
 1361 relevant for the present mandate M/490:

- 1362 • Mapping of use cases in order to validate the support of standards on each SGAM layer
- 1363 • Identifying gaps in respect to standards on each SGAM layer
- 1364 • Identifying similar use cases by mapping the use case to SGAM domains and zones
- 1365 • Harmonizing use cases/actors/interfaces between SGAM domains and zones
- 1366 • Mapping of existing architectures into a general view
- 1367 • Developing Smart Grid architectures

1368 Depending on the objectives the following process can be done iteratively. An overview of the basic process
 1369 is depicted in Figure 12.

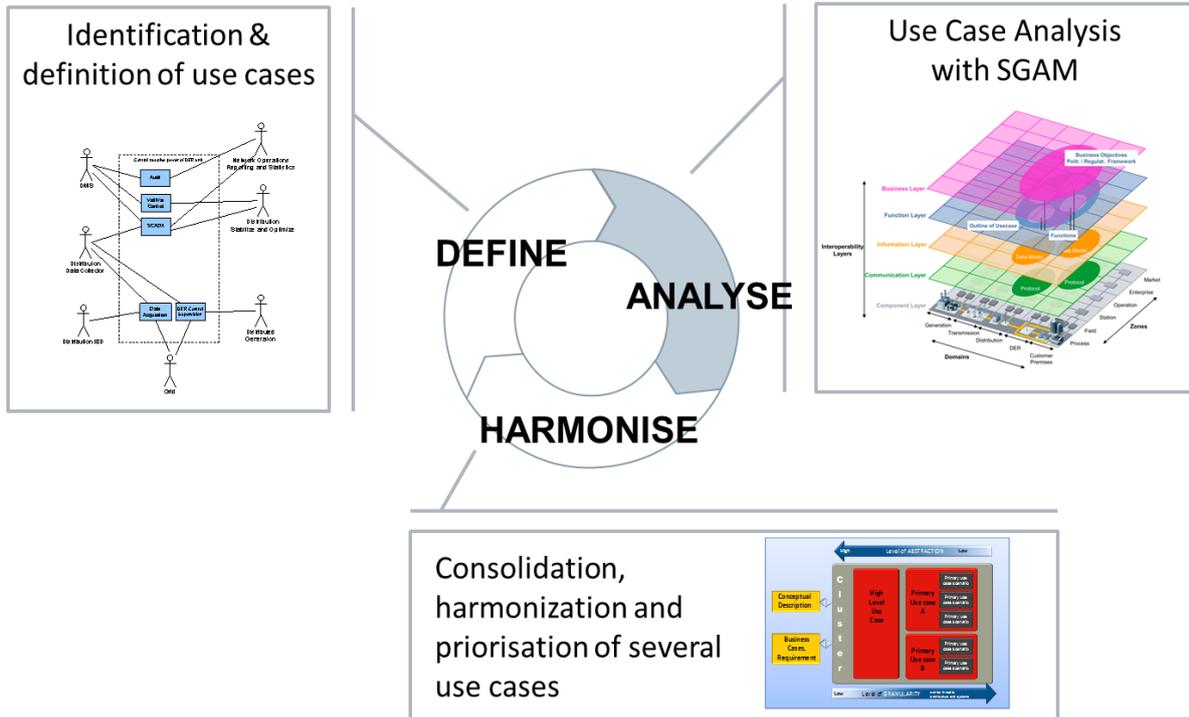


Figure 12: Basic process for SGAM Use Case Analysis

1370

1371

1372 The example in [SG-CG/K] starts with a high-level use case, which is mapped to SGAM domains and zones
1373 to define use cases. Then these use cases are described and analysed with SGAM in detail.

1374 To come from a use case description to an SGAM analysis different approaches are possible. The order in
1375 which SGAM layers are modelled depends on the use case under analysis and its viewpoint. Figure 13
1376 describes a sequence proven-in-practice for the use case analysis with SGAM.

- 1377
1. Use case description
 - 1378 2. Based on the use case description a business-oriented use case should provide a clear view on the
1379 involved roles as well as their responsibilities and goals.
 - 1380 3. The analysis is complemented with the technical view on the lower layers of SGAM starting with
1381 modelling the function layer following the objectives of the use case.
 - 1382 4. Then, the component layer is developed to depict where functions are realised on hardware. The
1383 component layer is derived from the use case information on system/device actors. These actors are
1384 located to the appropriate domain and zone.
 - 1385 5. Based on the function and component layer information flows are identified and information objects
1386 can be defined on the information layer.
 - 1387 6. Finally, the communication layer describes protocols and mechanisms for the interoperable
1388 exchange of information.
1389

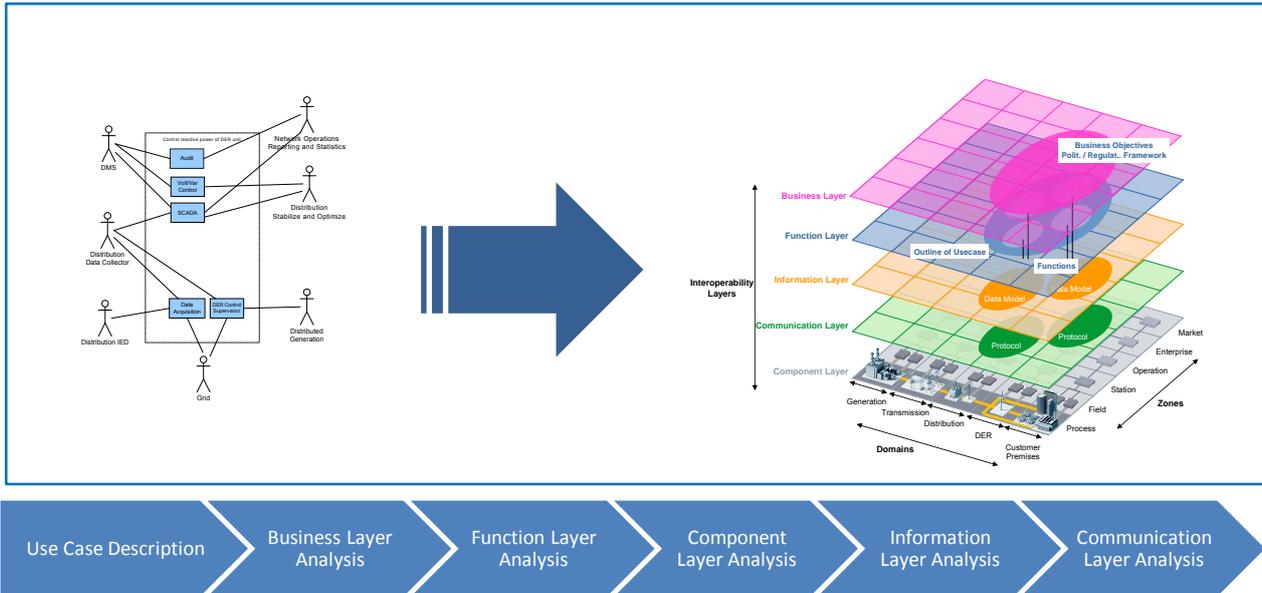


Figure 13: Use Case Analysis with SGAM – example for an analysis process

7.1.5. From use cases and SGAM analysis to standards gaps

1390		
1391		
1392	<i>Input:</i>	Use case(s) and SGAM analysis
1393	<i>Output:</i>	Gap list
1394	<i>Process owner:</i>	Coordinating Committee in a standardization organization for a specific area like Smart Grid
1395		Or
1396		Technical or strategic committee in cooperation with CC
1397		
1398	<i>Process contribution</i>	Person / Organization / Committee who suggests the new requirements, technical or strategic committees within the standardization organizations
1399		
1400	<i>Tools:</i>	Prioritization, work program, dashboards
1401		
1402		

Based on the analysis, the required functionalities, actors / roles as well as related standards and a reference architecture is available. For standardization purposes it can be checked, if the use case(s) can be performed with the referenced standards or if the standards need a modification / update or if new standards (new work item proposals) are needed. If a gap is detected, the analysis done in the previous step already provides a lot of detailed information to close the gap (like information exchange needs, payload or non-functional requirements related to the specific task). In reality the analysis will be more detailed if a gap is already expected, and less detailed if the use case / reference architecture is well known and state-of-the-art in standardization.

If there is no gap identified, the analysis nevertheless supports the users of standards and can be seen as a selection guide which standard can be used for which task.

7.1.6. From standards gaps to standards

1413		
1414	<i>Input:</i>	Gap list
1415	<i>Output:</i>	Prioritized work program, dashboards for each gap, standardization projects, standards
1416		
1417	<i>Process owner:</i>	Coordinating Committee in a standardization organization for a specific area like Smart Grid (e.g. SG-CG)
1418		And
1419		Technical committee
1420	<i>Process contribution</i>	Technical or strategic committees within the standardization organizations
1421	<i>Tools:</i>	Prioritization methodology, dashboard and work program templates
1422		

1423 As already mentioned in chapter 6.6 identified gaps are summarized and prioritized. The method as
1424 described in [Gap Prioritization] might be used. The prioritized list of gaps represents the work program.

1425 In a further step for each gap, which is part of the work program, the next action item(s) are defined – here
1426 the template for a dashboard might be used [Work program]. The work program can also be seen as a
1427 management of identified and selected / prioritized gaps.

1428 Based on the gap list or the prioritized gap list, and in close cooperation with the relevant technical bodies,
1429 new standards (e.g. Preliminary Work Item (PWI) or New Work Item Proposal (NP), see 7.2) or necessary
1430 modifications of existing standards will be developed.

1431 The following steps necessary to finalize the work on standards until publication are dependent on the
1432 mature practice of the relevant standardization organization as described in 7.2. If it is part of the work
1433 program of a coordinating committee (here the SG-CG/WG SS), the work progress will be monitored. This
1434 might be needed only for more complex gaps where various technical bodies are involved. Otherwise this is
1435 a task of the respective technical body.

1436 **7.1.7. From use cases and standards to interoperability profiles (BAP)**

1437	<i>Input:</i>	Use cases, existing standards, specifications, profiles
1438	<i>Output:</i>	Interoperability profile related to use case (BAP)
1439	<i>Process owner:</i>	User group, standardization committee, or individual actor using the profiles
1440	<i>Process contribution</i>	User groups, standardization committees, system integrators, individual company
1441		(e.g. utility), vendors, certification bodies, test labs, regulator
1442	<i>Tools:</i>	IOP tool, use case template, IEC use case repository, standards databases,
1443		selection guide according to [SG-CG/G], V-model, profile management

- 1444 • It has to be defined on which layers IOP is required to fulfil the functional requirements of a use
1445 case: information layer, communication layer, component layer.
- 1446 • Related existing standards, specifications and profiles are selected:
 - 1447 ○ Define required physical interfaces and communication channels between objects.
 - 1448 ○ Select (set of) standards for each interface within each required layer with the IOP tool and also
1449 identify any gaps in conformance/compliance testing (or possibly IOP testing) in sets of
1450 standards. If necessary, specifications may be taken into account additionally.
- 1451 • Define profile definitions based on standards and specifications as identified above and on business
1452 / use case functional requirements.
 - 1453 ○ Build IOP profiles for each (set of) standards and specifications (BAP) (with possible feedback
1454 into standardization development)
 - 1455 ○ Apply profiles in system design (BAP) and testing phases (BAIOP, next phase).
 - 1456 ○ Further definitions might be necessary for project specific implementations (PAP).

1457 Figure 14 illustrates the process from a use case to interoperability testing by using BAPs and BAIOPs.

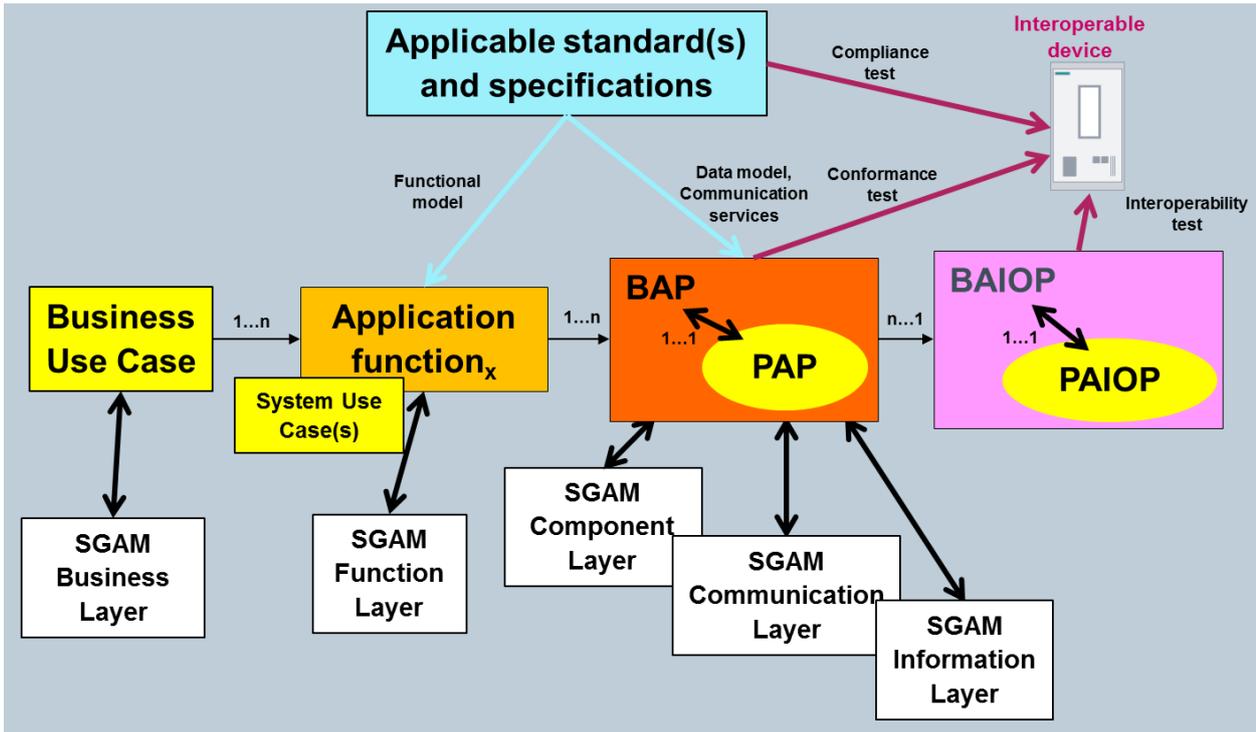


Figure 14: Process from use case to interoperability on SGAM layers

7.1.8. From interoperability profiles (BAP) to “testing profiles” (BAIOP)

1461	<i>Input:</i>	BAP, specific extensions for testing purposes
1462	<i>Output:</i>	BAIOP
1463	<i>Process owner:</i>	user group, standardization committee, or individual actor using the profiles
1464	<i>Process contribution</i>	User groups, standardization committees, system integrators, individual company (e.g. utility), vendors, certification bodies, test labs, regulator
1465		(e.g. utility), vendors, certification bodies, test labs, regulator
1466	<i>Tools:</i>	IOP tool, V-model ⁹ , profile management

Extend the BAP profiles with further information as described in chapter 6.9.

Further definitions might be necessary for project specific implementations (PAIOP).

7.2. Introduction into the process of standard development in standardization organizations

Standardization organizations established rules and processes, on how to develop standards in order to guarantee basic requirements for standardization like transparency, consensus, non-discriminatory participation etc. Each standardization organization defines its products (e.g. International Standards (IS), Technical Specification (TS), Publicly Available Specification (PAS), or Technical Reports (TR)) and the relevant processes.

As example the IEC process for an International Standard (IS) is described¹⁰ (see Table 2):

⁹ The V-Model in Figure 9 represents a system or software development process.

¹⁰ <http://www.iec.ch/standardsdev/how/processes/development/approval.htm>

1478

1479

Table 2 – IEC standardization process

Preliminary Stage	Preliminary Work Item (PWI)	Future work is announced.
Proposal stage	New Work Item Proposal (NP) (Vote)	Suggestion for a new standard or specification
Preparatory Stage	Working Draft (WD)	A working draft is usually supplied with the NP. Later the last version of the working draft of the respective project team is distributed as CD.
Committee Stage	Committee draft for comments (CD) (comments collection)	National committees are asked for comments.
Enquiry Stage	Committee draft for vote (CDV) (Vote)	The draft can be commented and there is a vote to enter to the next step.
Approval Stage	Final draft International Standard (FDIS)	Final vote without commenting. A positive vote is necessary for publication.
Publication Stage	International Standard (IS)	Publication of the official International Standard (IS)

1480

Comparison of IEC and CENELEC processes (see Table 3):

1481

Table 3 – Comparison of IEC and CENELEC processes

Stage	IEC	Respective CENELEC
Preliminary Stage	Preliminary Work Item (PWI)	Preliminary Work Item (PWI)
Proposal stage	New Work Item Proposal (NP) (Vote)	New Work Item Proposal (NWIP)
Preparatory Stage	Working Draft (WD)	
Committee Stage	Committee draft for comments (CD) (comments collection)	Draft
Enquiry Stage	Committee draft for vote (CDV) (Vote)	Draft prEN (CDV/ENQ)
Approval Stage	Final draft International Standard (FDIS)	Final Draft prEN (FDIS/VOTE)
Publication Stage	International Standard (IS)	European Standard (EN)

1482

Comparison of IEC and ETSI processes (see Table 4):

1483

Table 4 – Comparison of IEC and ETSI processes

Stage	IEC	ETSI
Preliminary Stage	Preliminary Work Item (PWI)	
Proposal stage	New Work Item Proposal (NP) (Vote)	New Work Item Proposal (TB Vote)
Preparatory Stage	Working Draft (WD)	Draft for WG Approval
Committee Stage	Committee draft for comments (CD) (comments collection)	Draft for TB Approval (TB vote) Approval and publication for Technical Specification, Group Specifications and Technical Reports
Enquiry Stage	Committee draft for vote (CDV) (Vote)	
Approval Stage	Final draft International Standard (FDIS)	Final draft for EN Approval Procedure (ENAP) of Two-step Approval Procedure (TAP)
Publication Stage	International Standard (IS)	European Standard (EN)

1484

1485 The intention of the process is a broad worldwide consensus and non-discriminatory participation. Therefore
1486 several information, commenting and voting steps are introduced.

1487 IEC and CENELEC are closely interlinked according to the Dresden Agreement¹¹ which describes the
1488 common planning of new work items and parallel voting between IEC and CENELEC. Similar agreements
1489 are established for ISO / CEN or ETSI / ITU.

1490 For other types of documents faster processes are established. Specialized standards are published as
1491 database with modified rules compared to the above-explained processes.

1492 This means that for the phase in Figure 11 called "Standardization Phase" today processes are available and
1493 mature. For the interoperability phase currently processes are established inside or outside of the
1494 standardization organizations. Suggested improvements need to be evaluated by the SDOs.

1495 The main part of the proposed new process is considering the pre- and post-standardization phase, in Figure
1496 11 called "Analysis Phase" or "Testing", as an addition to and supporting the established standardization
1497 processes. Starting with a structured collection of new requirements and tools for their analysis this process
1498 shall enable the Standards Developing Organization (SDO) to react quickly and competently as soon as new
1499 complex and more interlinked systems are evolving.

1500 Recommendations

1501 The following recommendations are describing a possible introduction of the suggested new processes and
1502 tools within an SDO:

- 1503 • Evaluation of the suggested process
- 1504 • Test with an example system and modification according to best practice experience¹²
- 1505 • Establishing of
 - 1506 ○ a use case repository¹³ with a generic actor list
 - 1507 ○ a Coordinating Committee (CC) dealing with new requirements, transferring them into generic
1508 use cases, analyzing them and providing a coordinated work program for new work item
1509 proposals¹⁴
 - 1510 ○ common understanding of the need for a coordination and cooperation of different sectors and
1511 technical committees dealing with systems of cross cutting nature
 - 1512 ○ Training on the new tools and processes / support using these tools by a Supporting Team (ST) /
1513 providing necessary templates and tools
 - 1514 ○ Coordinating TC (CTC) – in addition to the CC use cases or clusters of use cases might be
1515 handed over to technical committees that are most interested and specialized in this area. The
1516 CTC coordinates further detailing of these use cases, reference architectures and analysis up to
1517 the standards work program in cooperation with interested other TC's.
- 1518 • The process needs to be transparent. A common collaborative platform like the use case repository
1519 or the mapping tool¹⁵ will be helpful. This collaborative platform shall provide the possibility of
1520 commenting and discussion and in some cases also voting (e.g. on use cases).

¹¹ More information to the Dresden Agreement
http://www.iec.ch/about/globalreach/partners/regional/iec_cenelec_agreement.htm

¹² E.g. the work on Smart Grid provides already first experience

¹³ The SG-CG developed a prototype in the first phase of the mandate. IEC is building up a repository.

¹⁴ E.g. IEC/TC 8 WG 6 "Generic Smart Grid Requirements"

¹⁵ see <http://smartgridstandardsmap.com> (Best with Chrome as browser)

1521
1522
1523

- The process shall enable various level of granularity: easy and quick start and exchange without detailed knowledge up to a more detailed and deep analysis which can be used for the standards, test use cases or engineering.

1524
1525
1526

- New products like use cases, work program, reference architecture needs to be defined: Status of new documents, processes in detail (e.g. suggestion, commenting, voting), relation to the existing processes and products¹⁶.

1527

¹⁶ E.g. new IEC 62559 parts 1 to 3 under preparation